



Office of the City Auditor
Kansas City, Missouri

Highlights

Why We Did This Report

Section 2-112 of the Code of Ordinances requires the city auditor to monitor implementation of audit recommendations and periodically communicate management's progress towards implementing them to the Mayor and City Council.

Audit Report Tracking System Process

For several decades, the city has had a process, called the Audit Report Tracking System or ARTS, to monitor management's progress towards implementing audit recommendations made by the City Auditor's Office. Until recently, the City Manager's Office managed this process.

City Code now requires each department, board, commission or other office audited by the city auditor to submit progress reports to the city auditor every six months on the implementation of audit recommendations until all recommendations are reported as implemented or not implemented.

ARTS reports indicate whether audit recommendations have been implemented, are in progress, or will not be implemented; and summarize actual or planned actions, timeframes for implementation, and outcomes achieved.

Although the City Auditor's Office reviews ARTS reports for clarity and whether the responses address the audit recommendations, we do not verify management's responses.

Click [here](#) to view the full report.

To view other audit reports, please visit our website <http://kcmo.gov/cityauditor> and click on Search Audit Reports.

SPECIAL REPORT

Implementation Status of Audit Recommendations Fiscal Years 2014 – 2017

Potential Benefits / Impacts Audit Recommendations

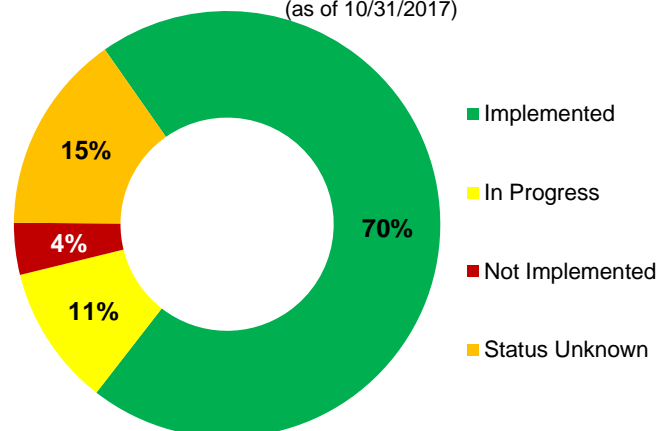
The primary benefits of audit recommendations include reduced costs, increased revenues, strengthened safeguards, and improved services. Between fiscal years 2014 and 2017, the City Auditor's Office issued 30 performance audits that included 178 recommendations to help improve city operations.

The estimated potential *direct* financial impact (increased revenues or decreased costs) of audit recommendations we made between fiscal years 2014 and 2017 was about \$2.8 million. Our audits also have potential *indirect* financial impact by suggesting ways the city could improve the delivery of services to the public and employees, and ensure appropriate controls are in place to manage or protect about \$49 million in public monies or assets.

Benefits / Impacts Can Only Be Gained by Implementing Audit Recommendations

Auditing alone does not directly produce benefits or impacts for the city; they only come from implementation of audit recommendations, which is dependent upon management agreeing to and ultimately implementing them. As of October 31, 2017, management has reported they have implemented 70 percent of the 178 audit recommendations we made between fiscal years 2014 and 2017.

Implementation Status for
Fiscal Years 2014-2017 Recommendations
(as of 10/31/2017)



Although management agreement and support is a step towards implementing recommendations, it is not a guarantee that recommendations can or will be implemented. The City Council's oversight is critical to ensuring that audit recommendations intended to improve city operations are implemented. The city's Audit Report Tracking System (ARTS) process is a tool the City Council can use in this oversight role.