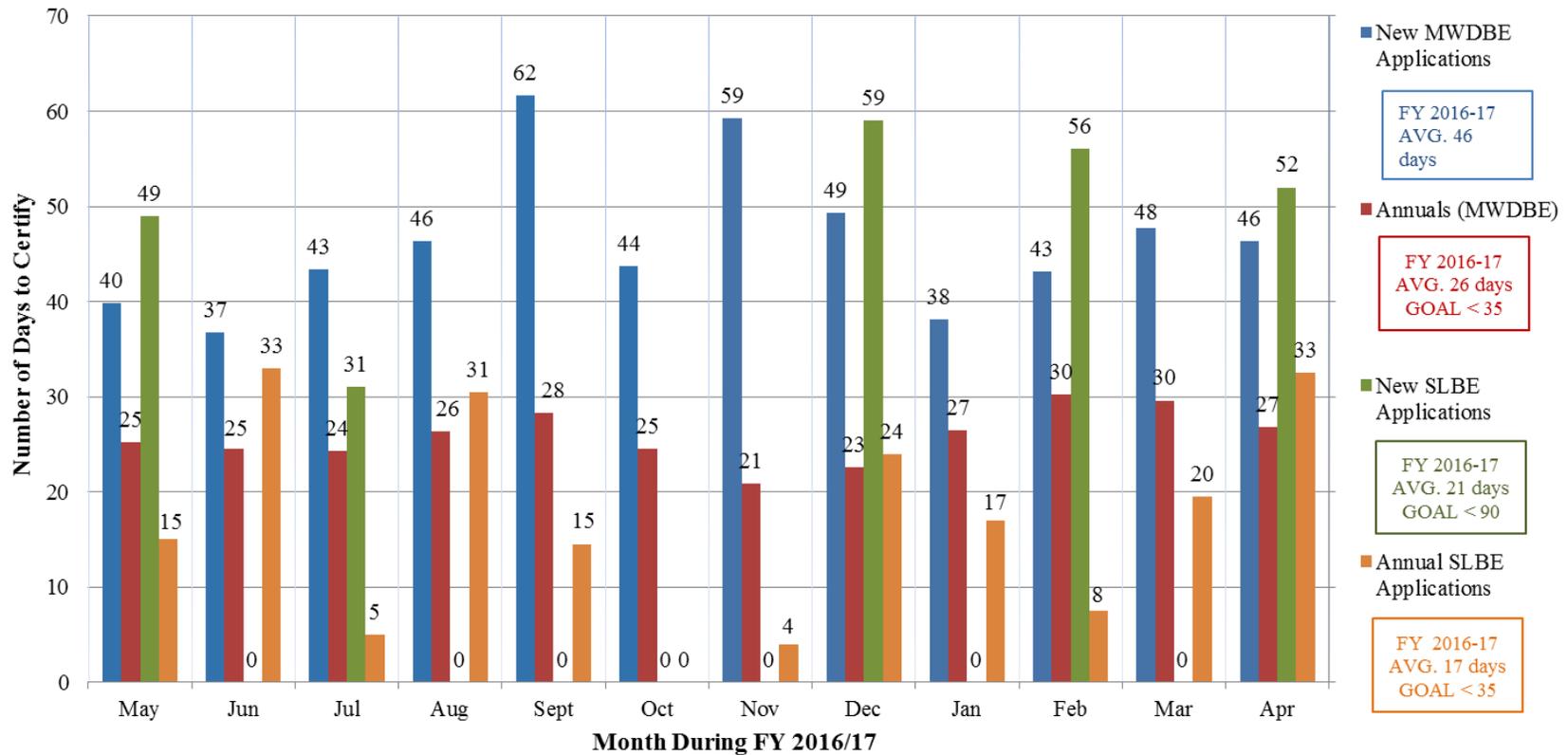


## Human Relations Department Average Number of Days to Process Certifications May 2016 through April 2017



A "0" indicates that no certifications of the indicated type were processed during the month. Certification types reflected in this chart include Minority / Women / Disadvantaged Business Enterprises (MWDBE) and Small Local Business Enterprises (SLBE). SLBE numbers reflect requests for SLBE certification only; processing time for SLBE certifications that are submitted along with MWDBE requests are included with the MWDBE processing time.