



PUBLIC SAFETY

JUNE 11, 2013

PRIORITY

Reduce crime among all age groups with special attention to crimes committed by youth, and with a particular emphasis on violent and property crimes such as homicides, aggravated assaults, and home burglaries.

INDICATORS

- 1. Part One violent crime rate per 1000**
- 2. Part One property crime rate per 1000**
- 3. Part one violent crime rate committed by youth (under 25)**
- 4. Number of youth returned to school under truancy ordinance**

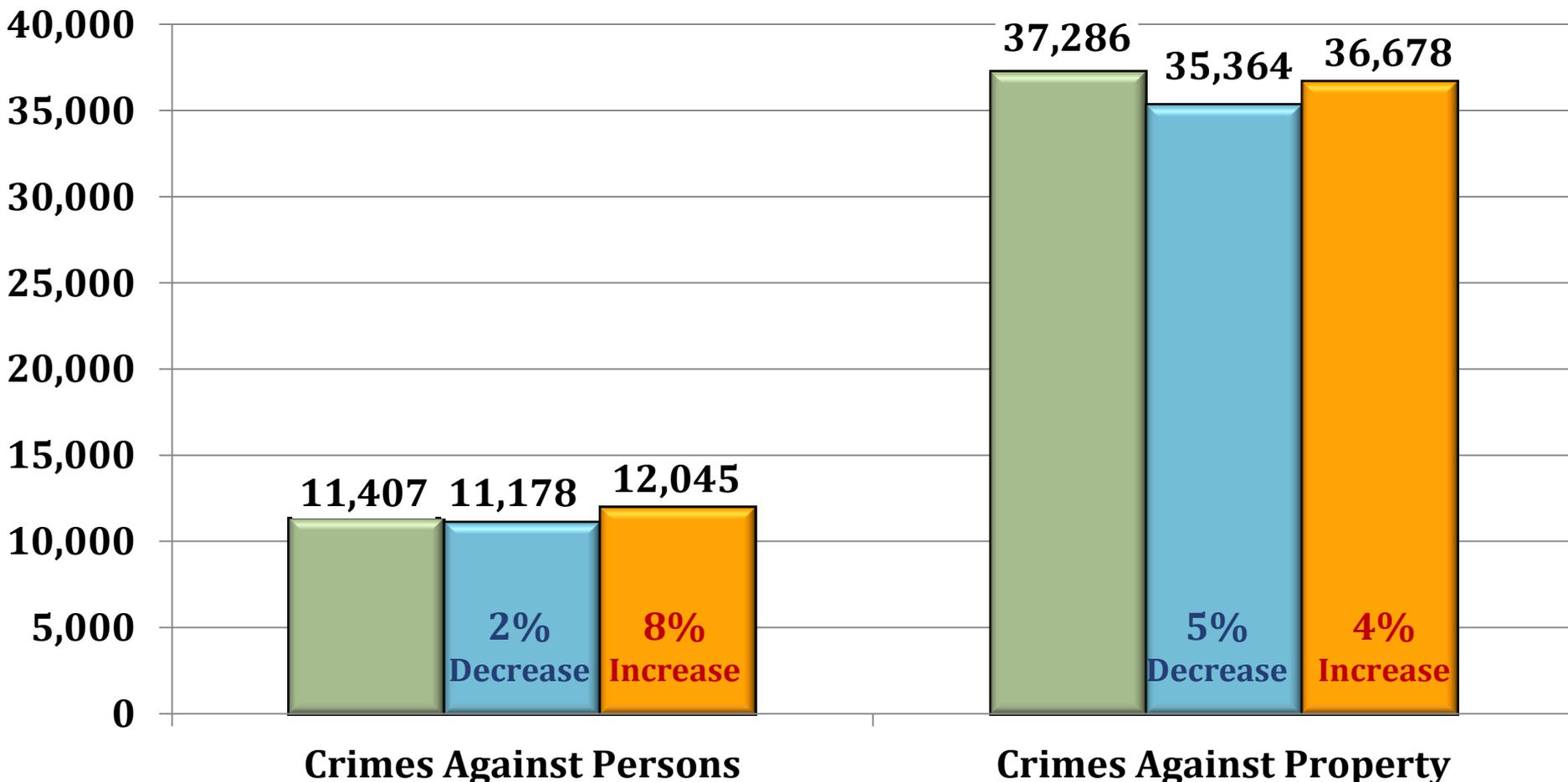
NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS)

Crimes Against People: Homicide Offenses, Sex Offenses (Forcible), Assault Offenses, Sex Offenses (Non-Forcible), Kidnapping/Abduction

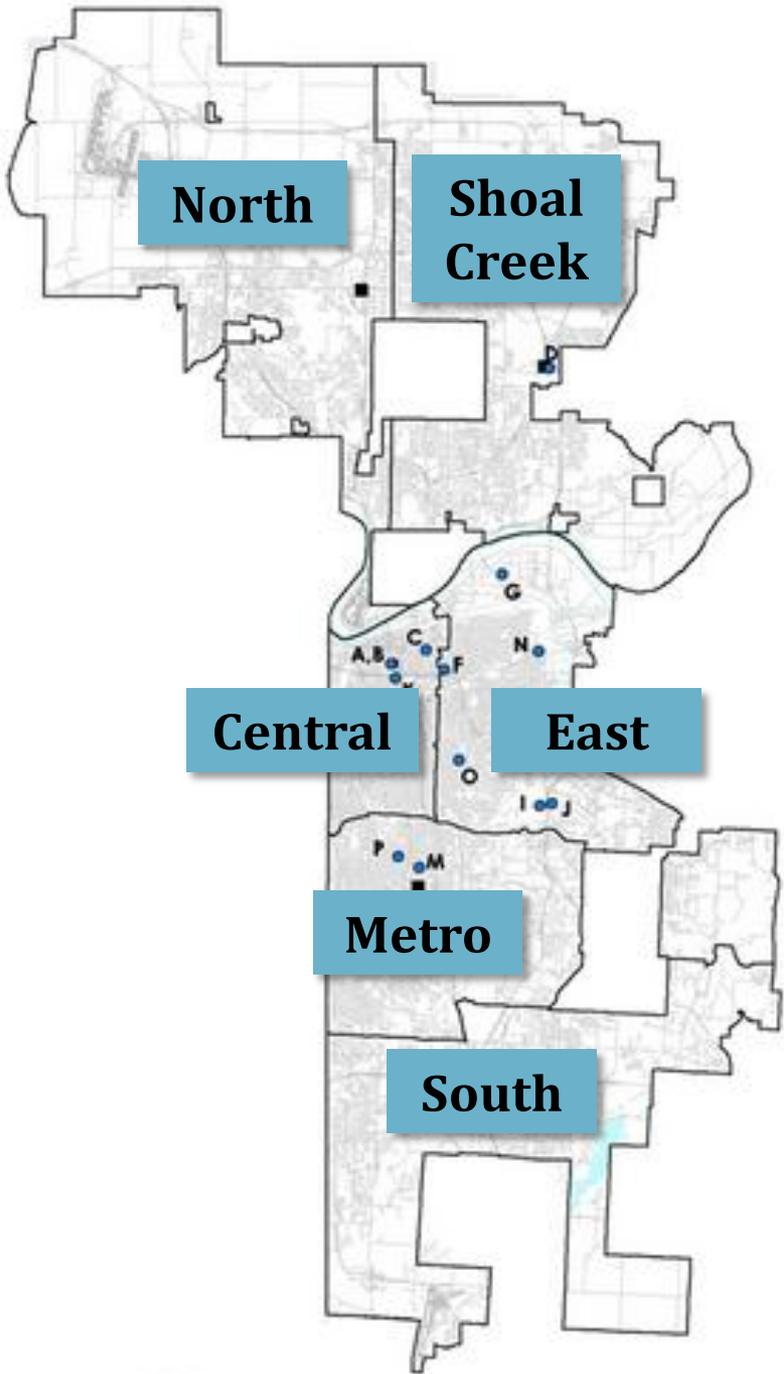
Crimes Against Property: Robbery, Arson, Extortion/Blackmail, Burglary/Breaking & Entering, Larceny/Theft Offenses, Motor Vehicle Theft, Fraud Offenses, Counterfeiting/Forgery, Embezzlement, Stolen Property Offenses, Destruction/Damage/Vandalism, Bribery

Crimes Against Society: Drug/Narcotic Offenses, Gambling Offenses, Prostitution Offenses, Pornography/Obscene Material, Weapon Law Violations

CRIME STATISTICS 2010-2012

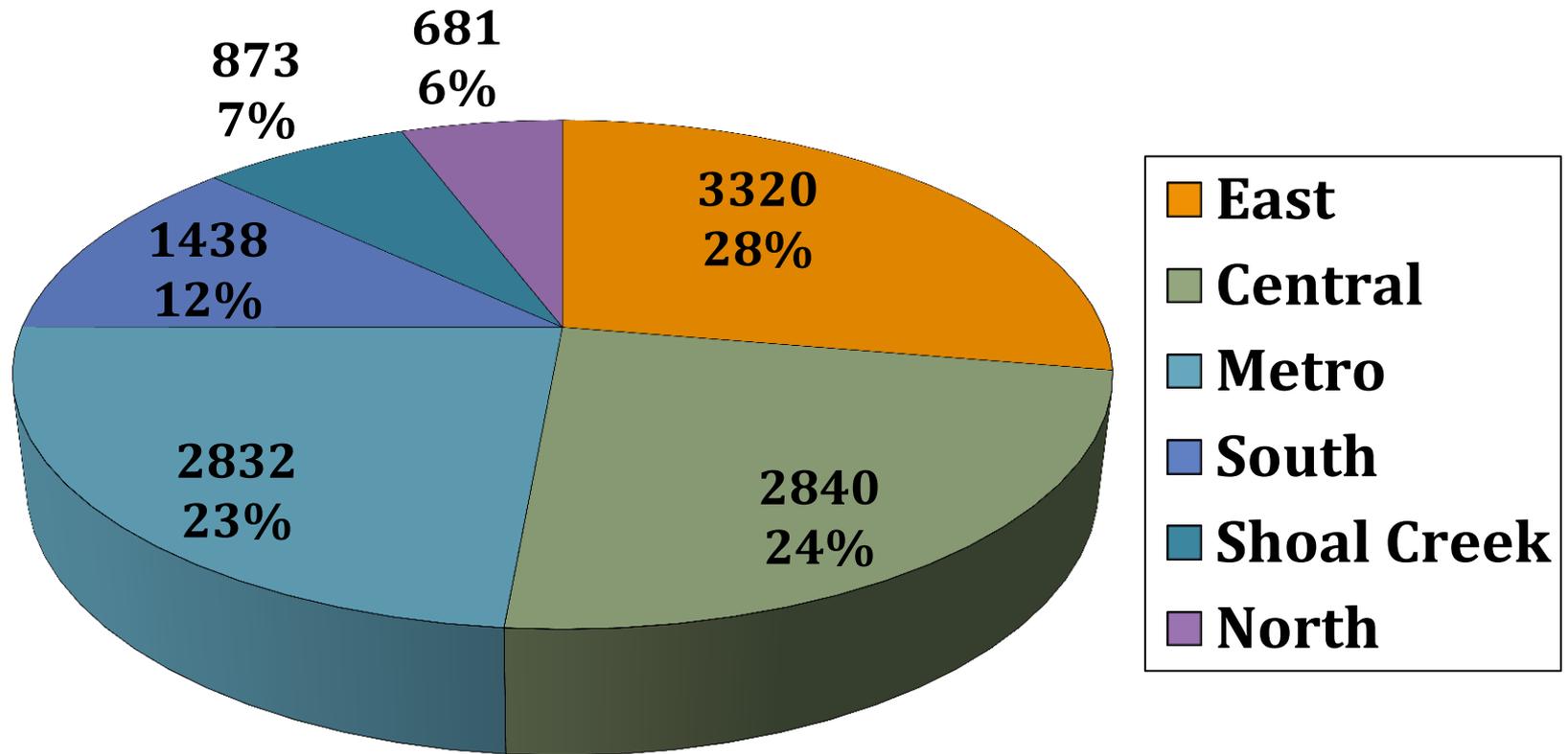


Crime offense information is obtained from the NIBRS Data submitted to the State of Missouri (Group "A" Offenses)



PATROL DIVISION BOUNDARIES

CRIMES AGAINST PERSONS: BY PATROL DIVISION (2012)

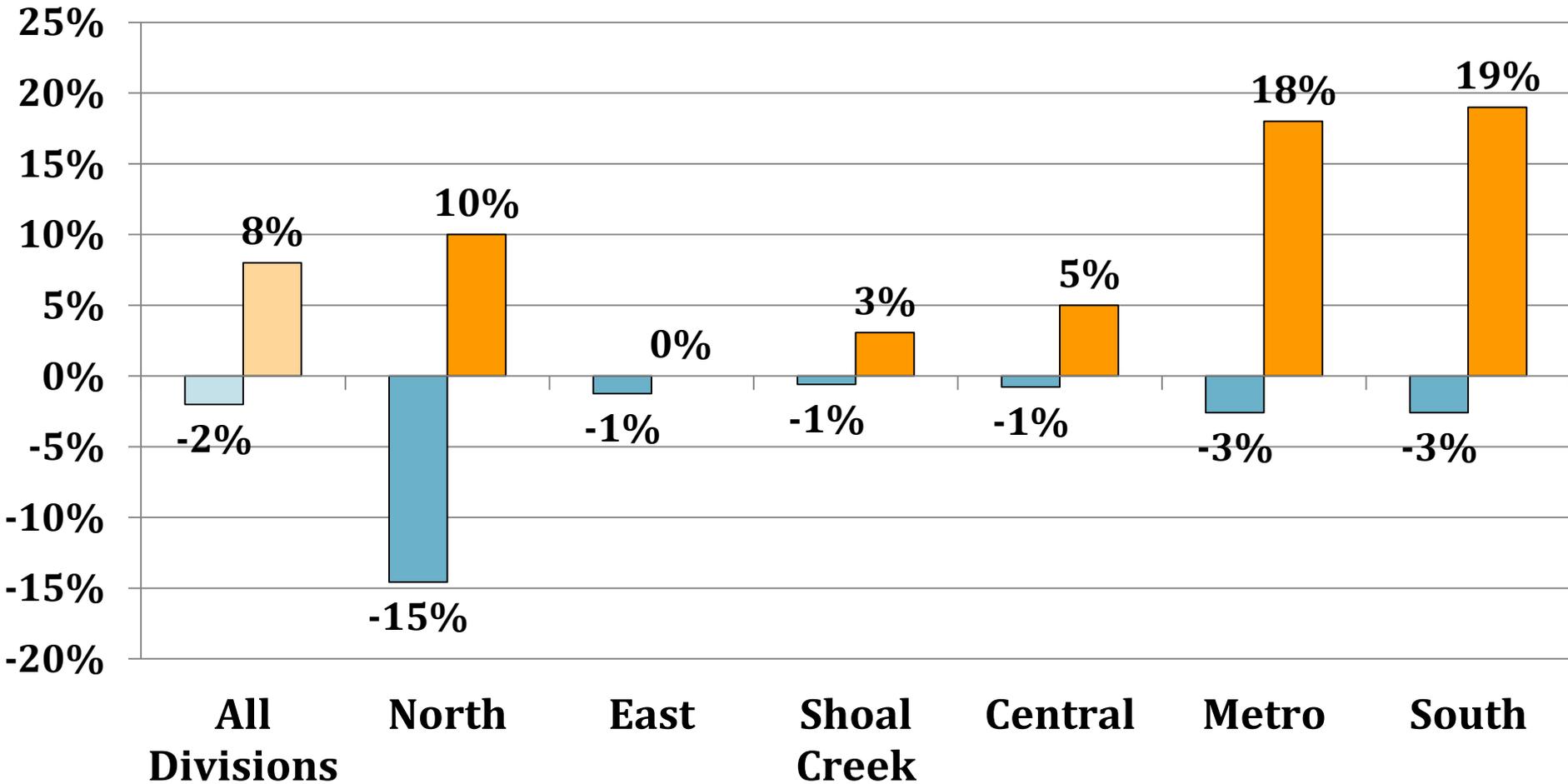


Data taken from monthly KCPD Board Reports

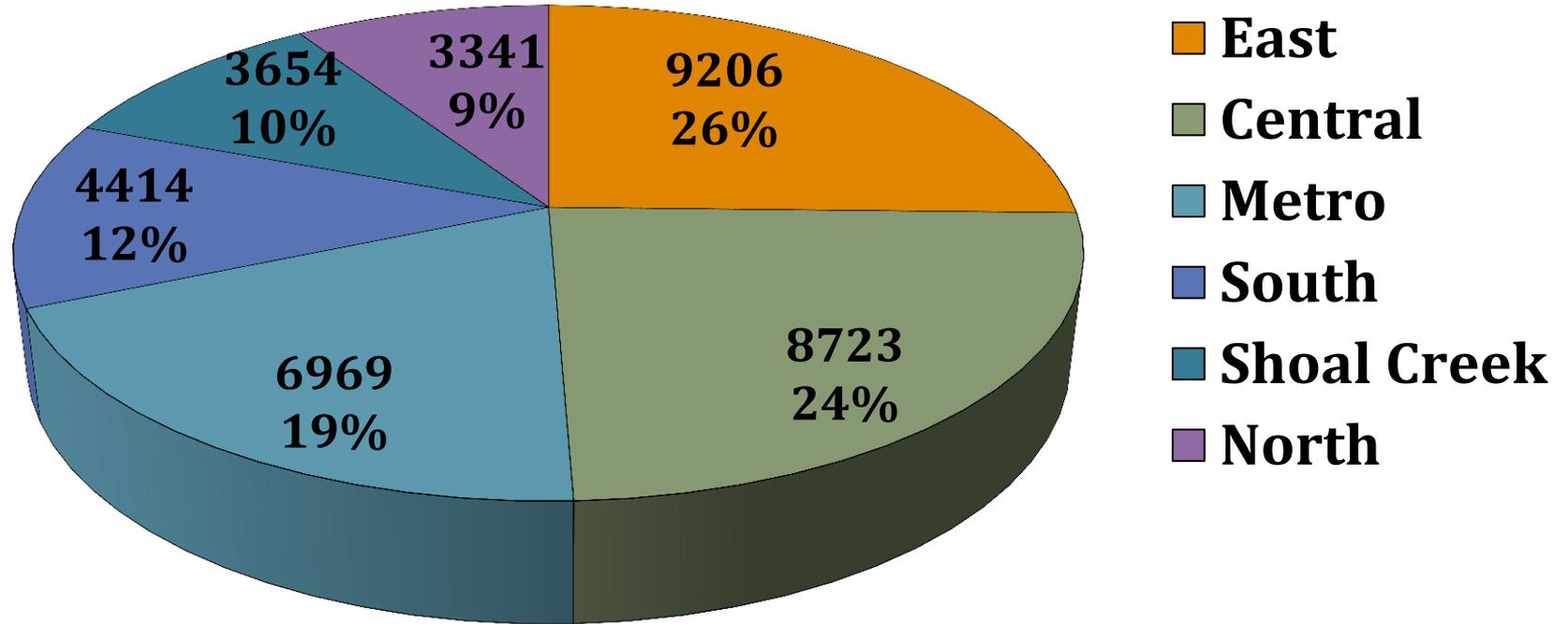
CRIMES AGAINST PERSONS: % CHANGE BY DIVISION

**Watch
Trend**

■ % Change 2010-2011 ■ % Change 2011-2012



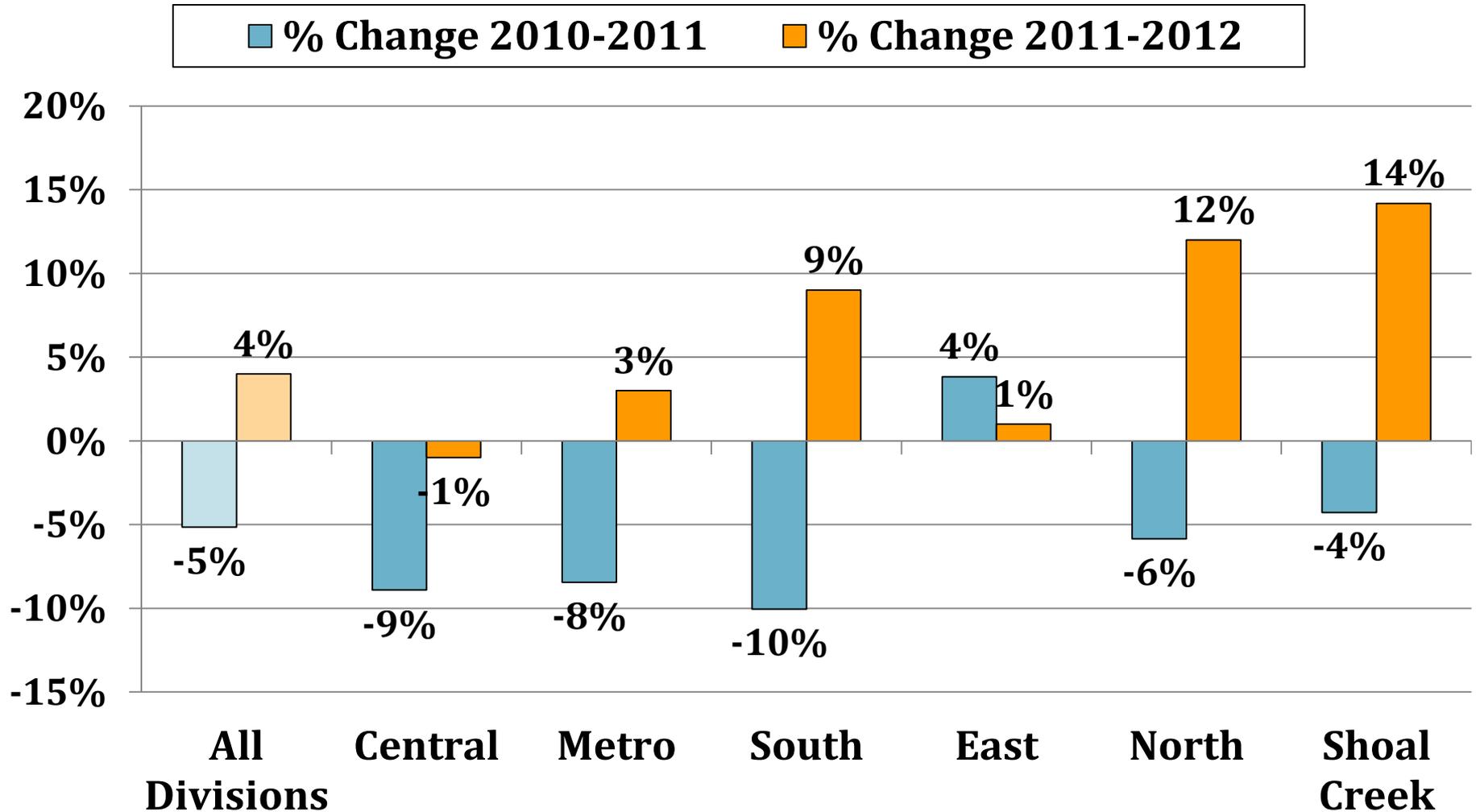
CRIMES AGAINST PROPERTY: BY PATROL DIVISION (2012)



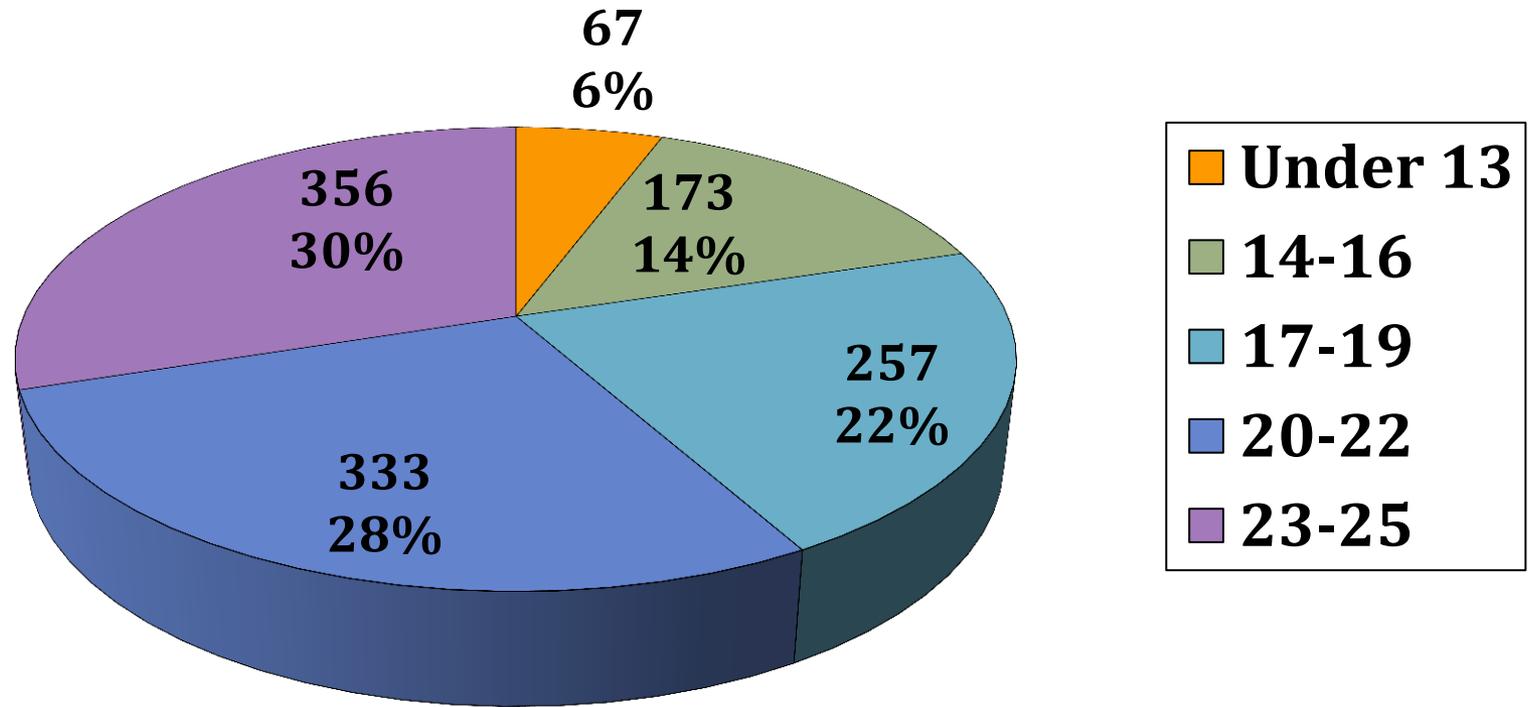
Data taken from monthly KCPD Board Reports

CRIMES AGAINST PROPERTY: % CHANGE BY DIVISION

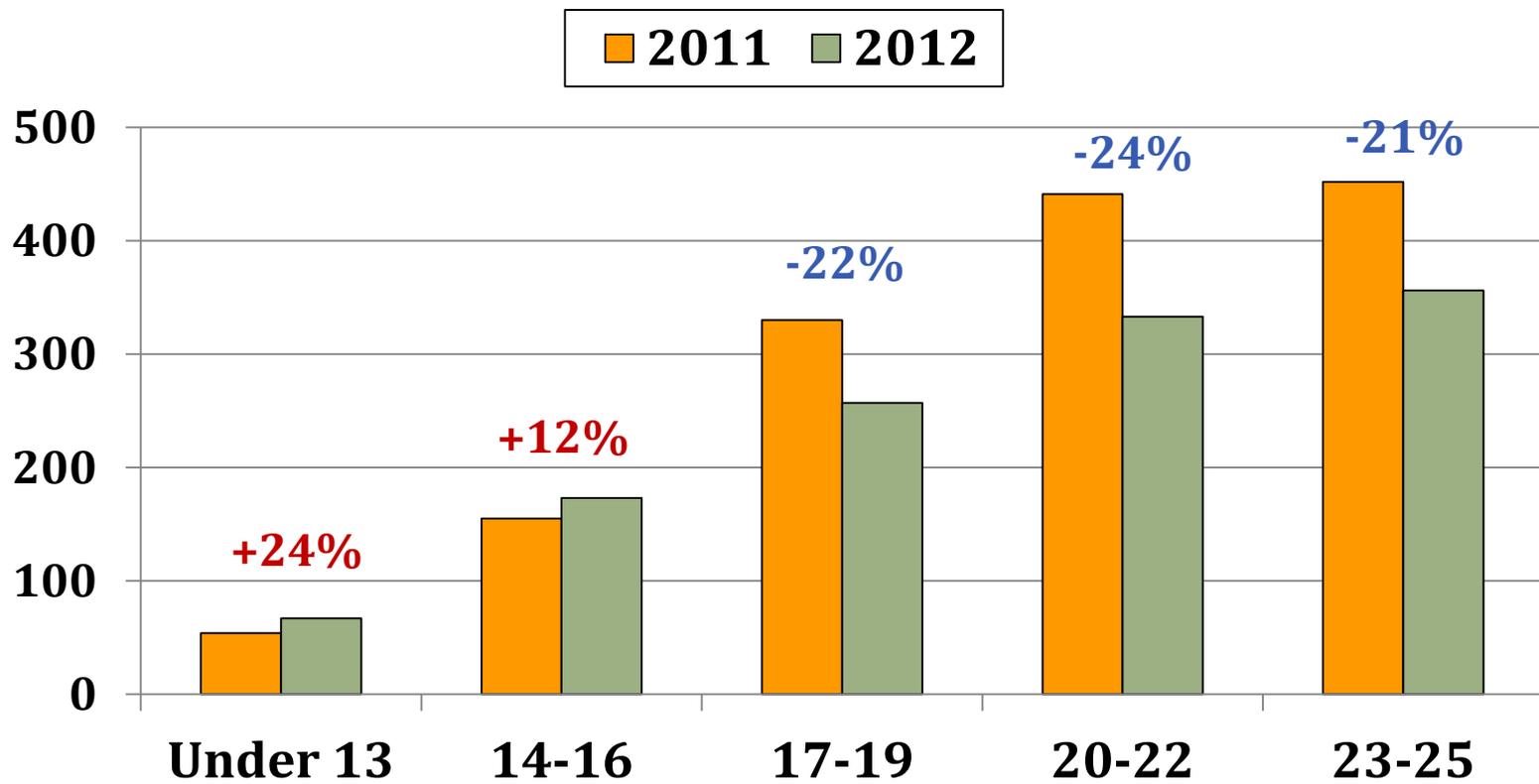
Watch
Trend



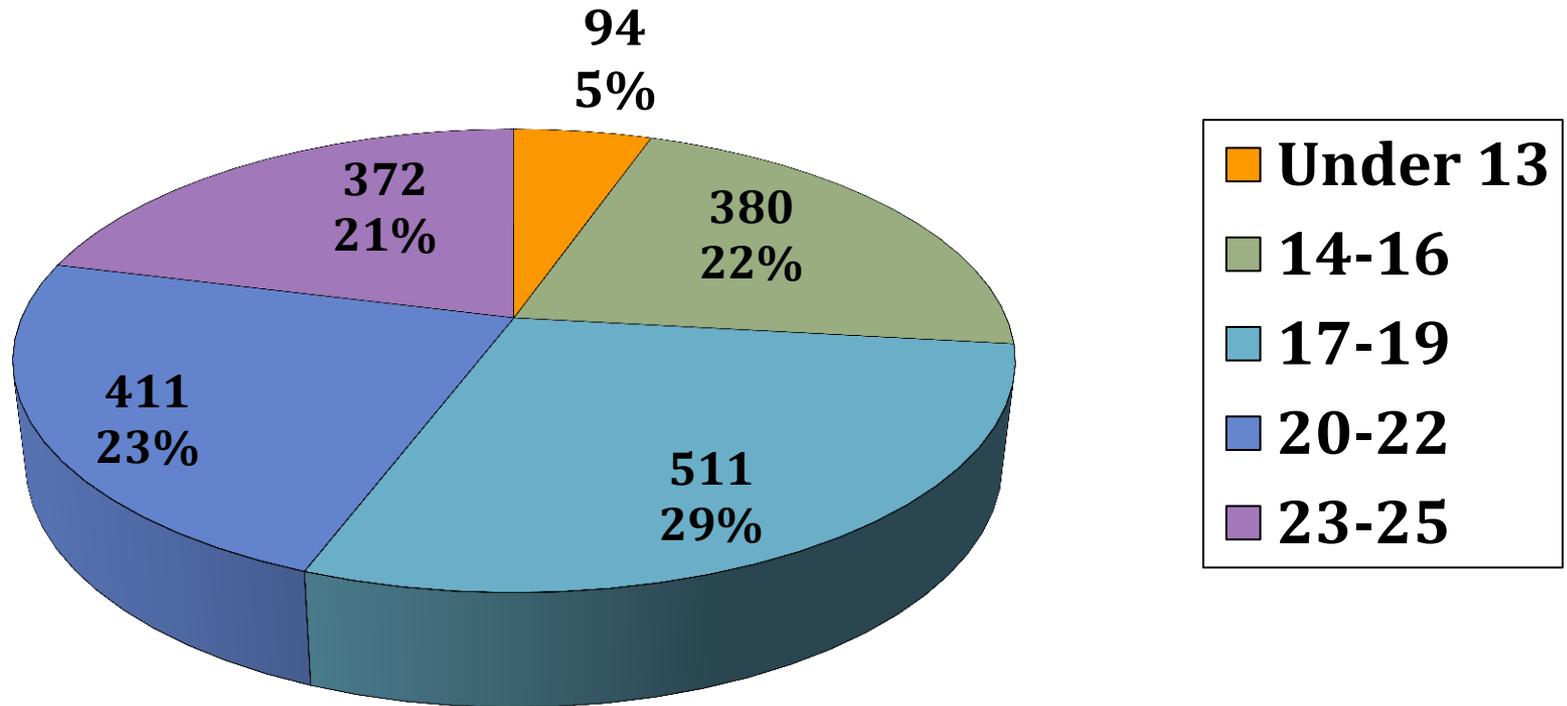
ARRESTS UNDER AGE 26 FOR CRIMES AGAINST PERSONS, BY AGE GROUP (2012)



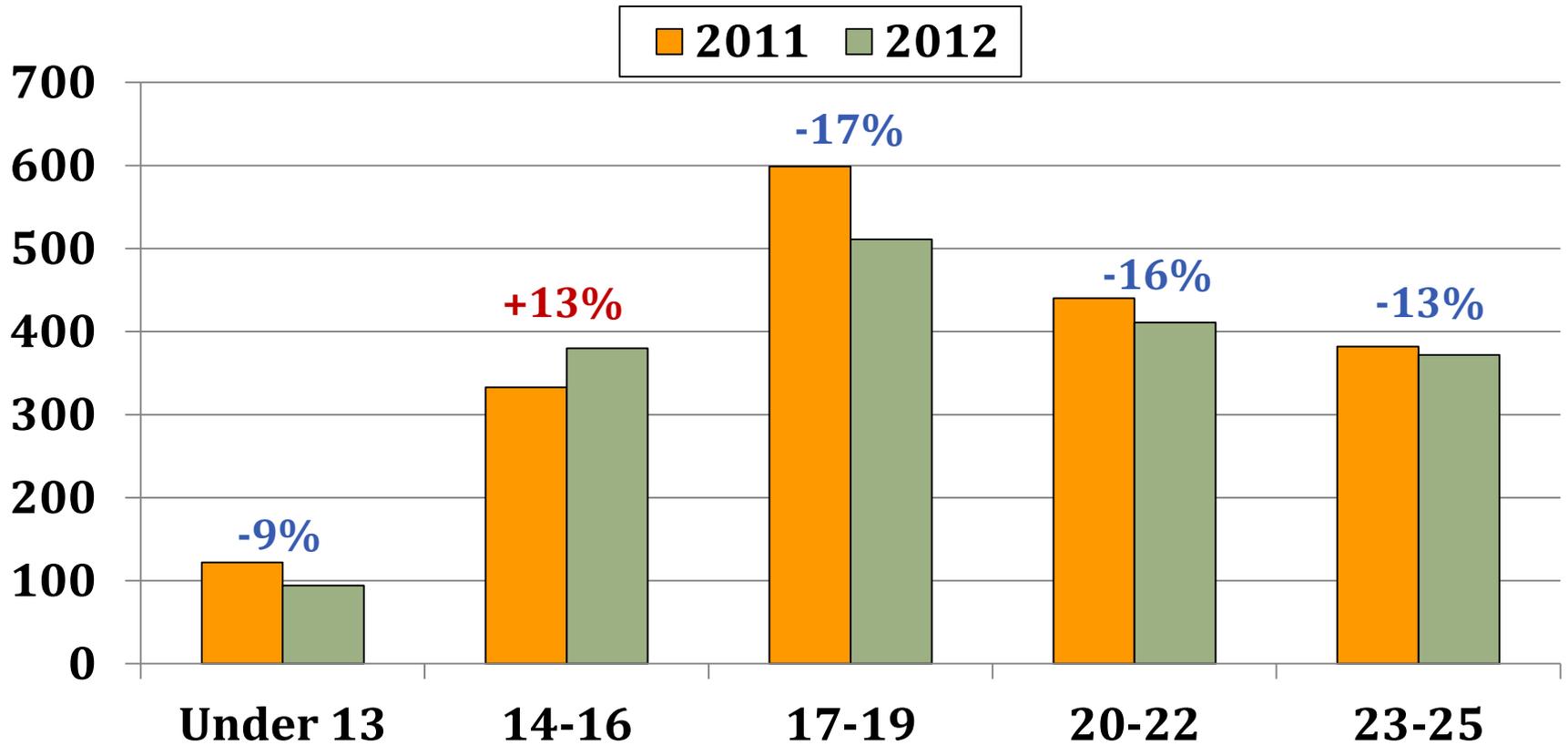
CHANGE IN ARRESTS FOR CRIME AGAINST PERSONS BY AGE GROUP



ARRESTS UNDER AGE 26 FOR CRIMES AGAINST PROPERTY, BY AGE GROUP (2012)



CHANGE IN ARRESTS FOR CRIME AGAINST PROPERTY BY AGE GROUP



TRUANCY

Truancy Sweeps:

- **11 sweeps conducted between October 2012 and May 2013**
- **187 students (7th-12th grade) picked up during sweeps (one exception was a 5th grader)**
- **130 citations were issued as a result of the sweeps and referrals (126 KCPS; 4 Raytown School District)**

**KCPS Superintendent Goal – 90% of students will be at school
and in their seats 90% of the time**

October 2012: 63.88% attendance

May 2013: 64.27% attendance

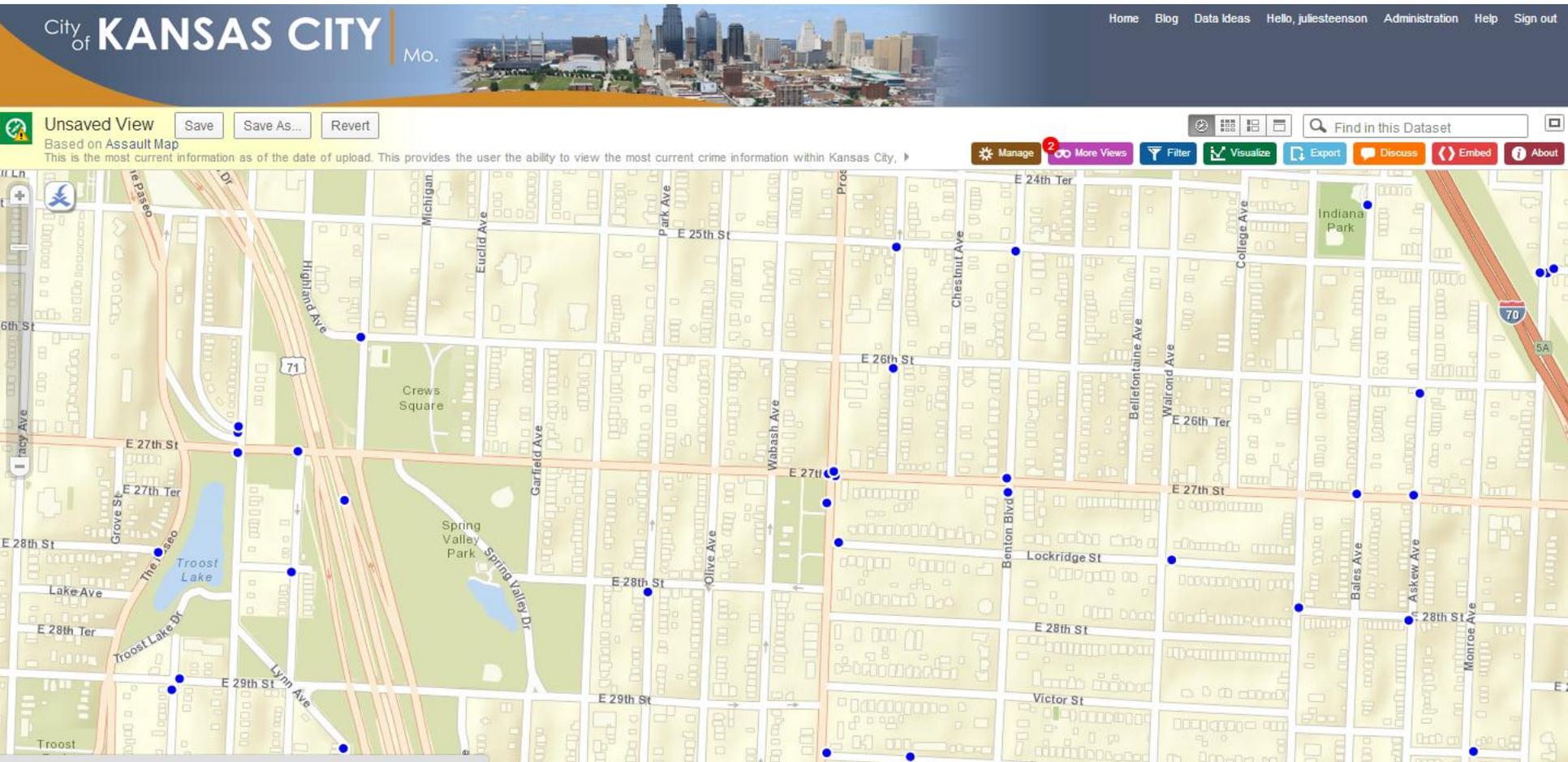
PRIORITY

Emphasize the focus on the customer across all City services; engage citizens in a meaningful dialogue about City services, processes, and priorities using strategic communication methods.

INDICATORS

- 1. % of citizens satisfied with customer service**
- 2. % of citizens satisfied with communication**
- 3. % of businesses satisfied with City services**
- 4. % of customers satisfied with 311 service request outcomes**

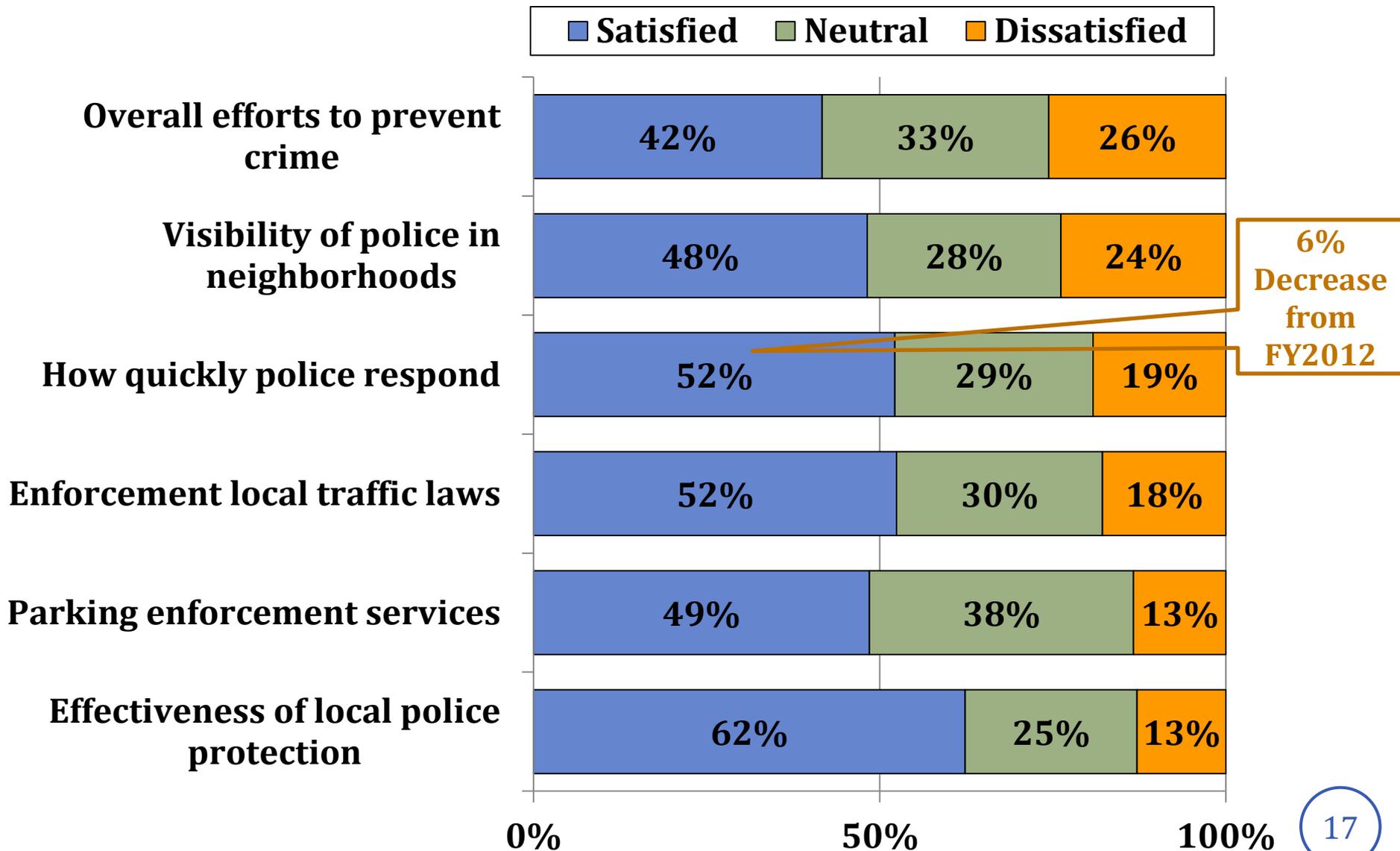
CRIME DATA VISUALIZATION – ASSAULTS (2013 YTD)



Open Data Catalog: <http://data.kcmo.org/>

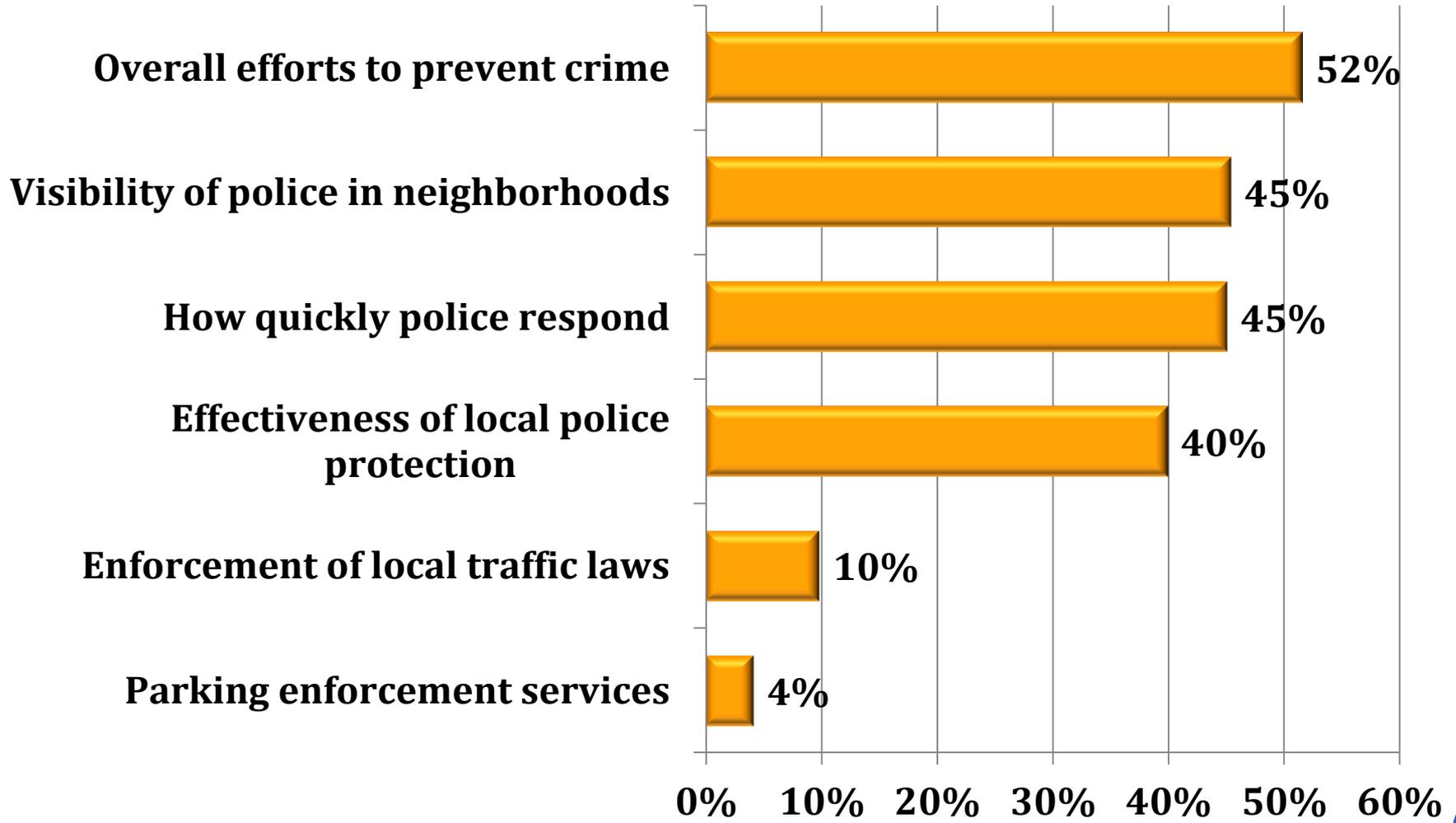
CITIZEN SATISFACTION WITH POLICE SERVICES (FY13 3Q)

**Watch
Trend**



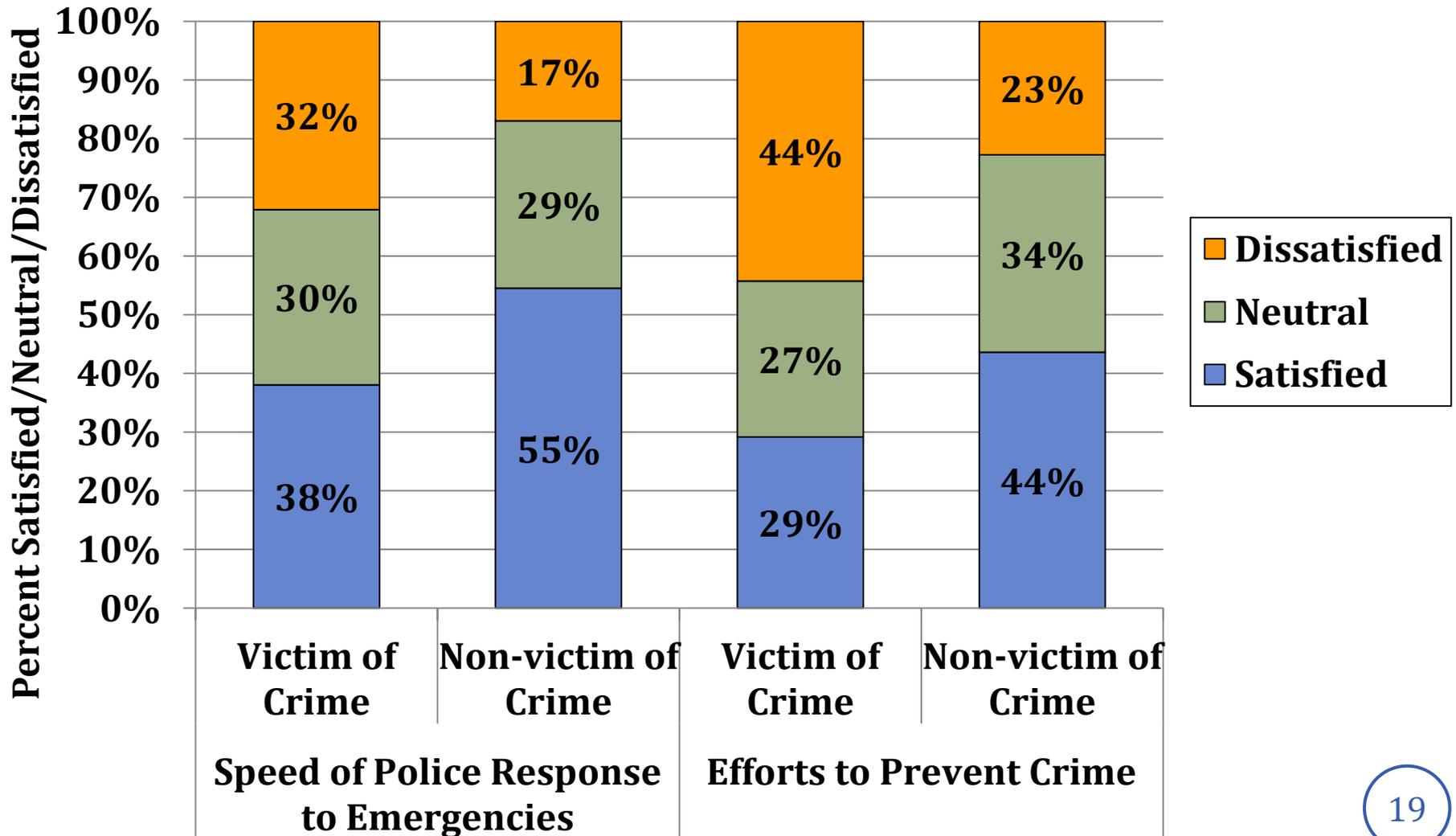
CITIZEN EMPHASIS FOR POLICE SERVICES (FY13 3Q)

What two areas would you like to see receive the most emphasis from the City over the next two years?



CITIZEN SATISFACTION WITH POLICE SERVICES BY SELF-REPORTED VICTIMS OF CRIME

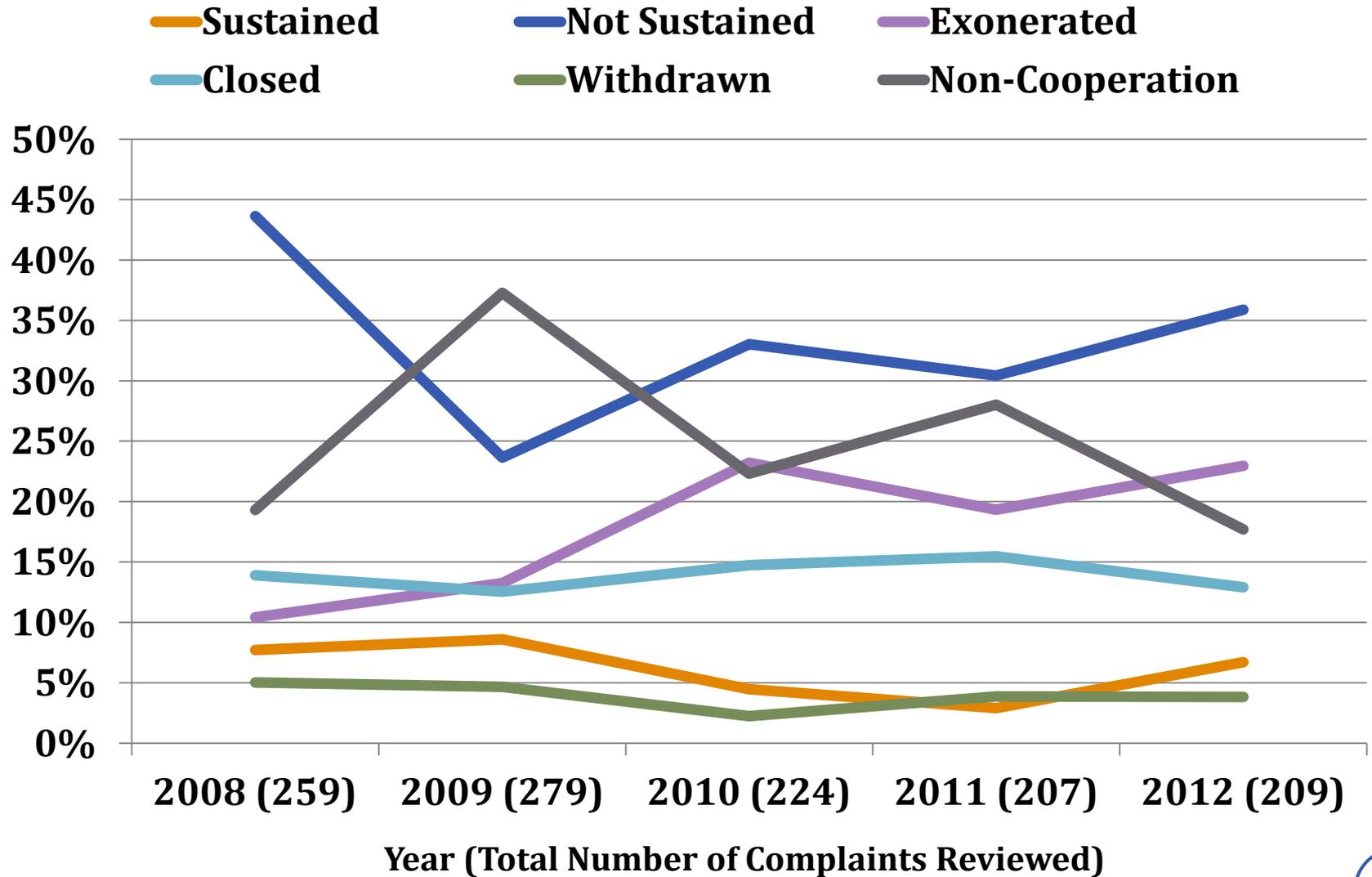
13% report being victims of a crime, according to the survey



SUMMARY OF COMPLAINTS WORKED BY KCPD'S OFFICE OF COMMUNITY COMPLAINTS (2012)

		Disposition							
		Sustained	Not Sustained	Exonerated	Closed	Withdrawn	Non-Cooperation	Total Allegations	% of All Allegations
Allegation	Discourtesy	1	4	2	1	0	0	8	4%
	Bias-Based Policing	0	2	5	2	0	1	10	5%
	Harassment	0	5	3	4	0	3	15	7%
	Improper Member Conduct	8	12	4	3	3	7	37	18%
	Excessive Use of Force	0	23	14	5	2	13	57	27%
	Improper Procedure	5	29	20	12	3	13	82	39%
	Total Dispositions	14	75	48	27	8	37	209	
	% of All Dispositions	7%	36%	23%	13%	4%	18%		

DISPOSITION OF COMPLAINTS, 2008-2012



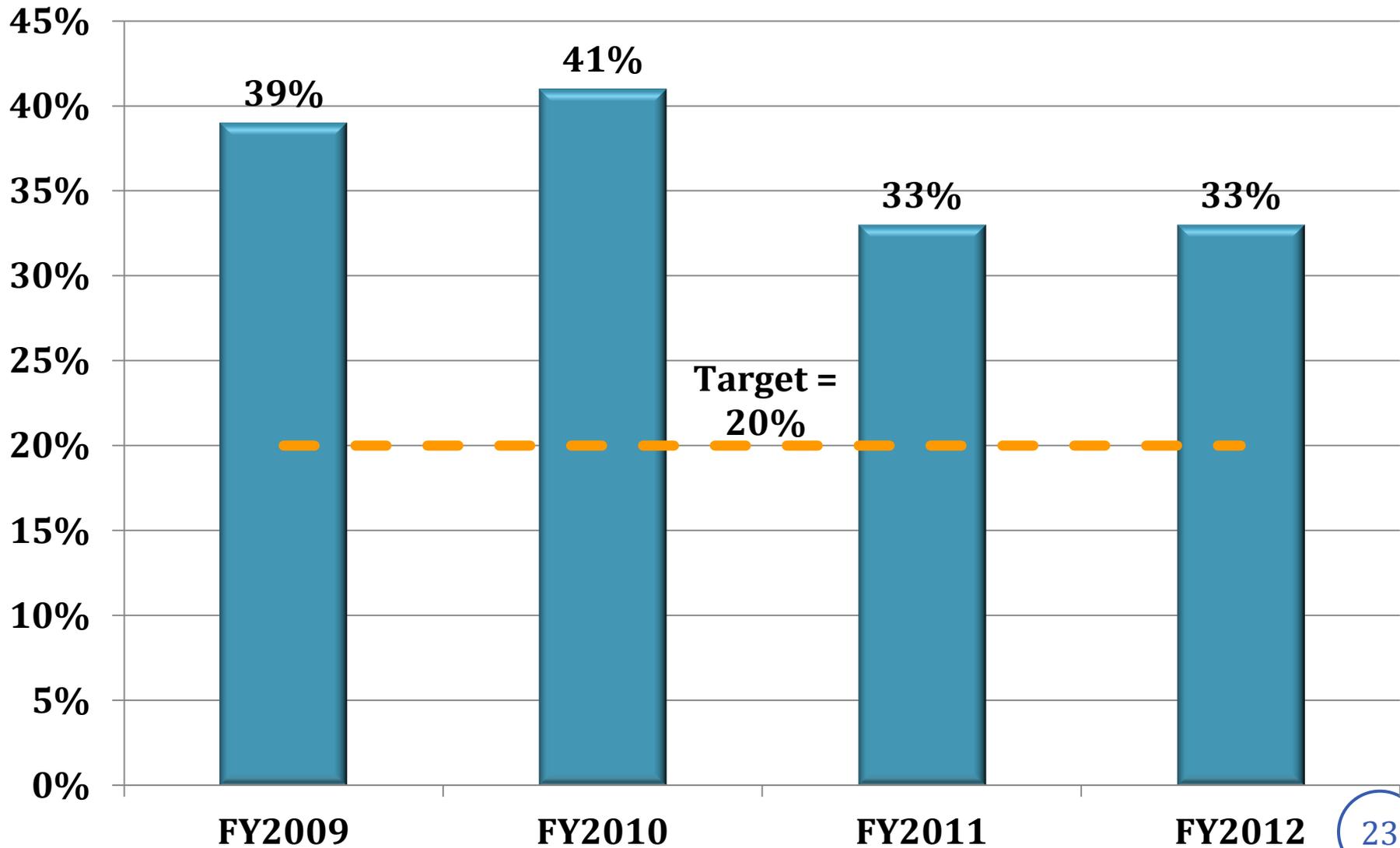
PRIORITY

**Improve emergency
medical response
times and patient
outcomes**

INDICATORS

- 1. Return of
spontaneous
circulation rate for
cardiac arrests**
- 2. Response time for
life threatening calls**

PATIENT OUTCOMES: RETURN OF SPONTANEOUS CIRCULATION



RESPONSE TIME BREAKDOWN

Response Time for Advanced Life Support (ALS) (Target = 90% in 9 minutes) by Process Step

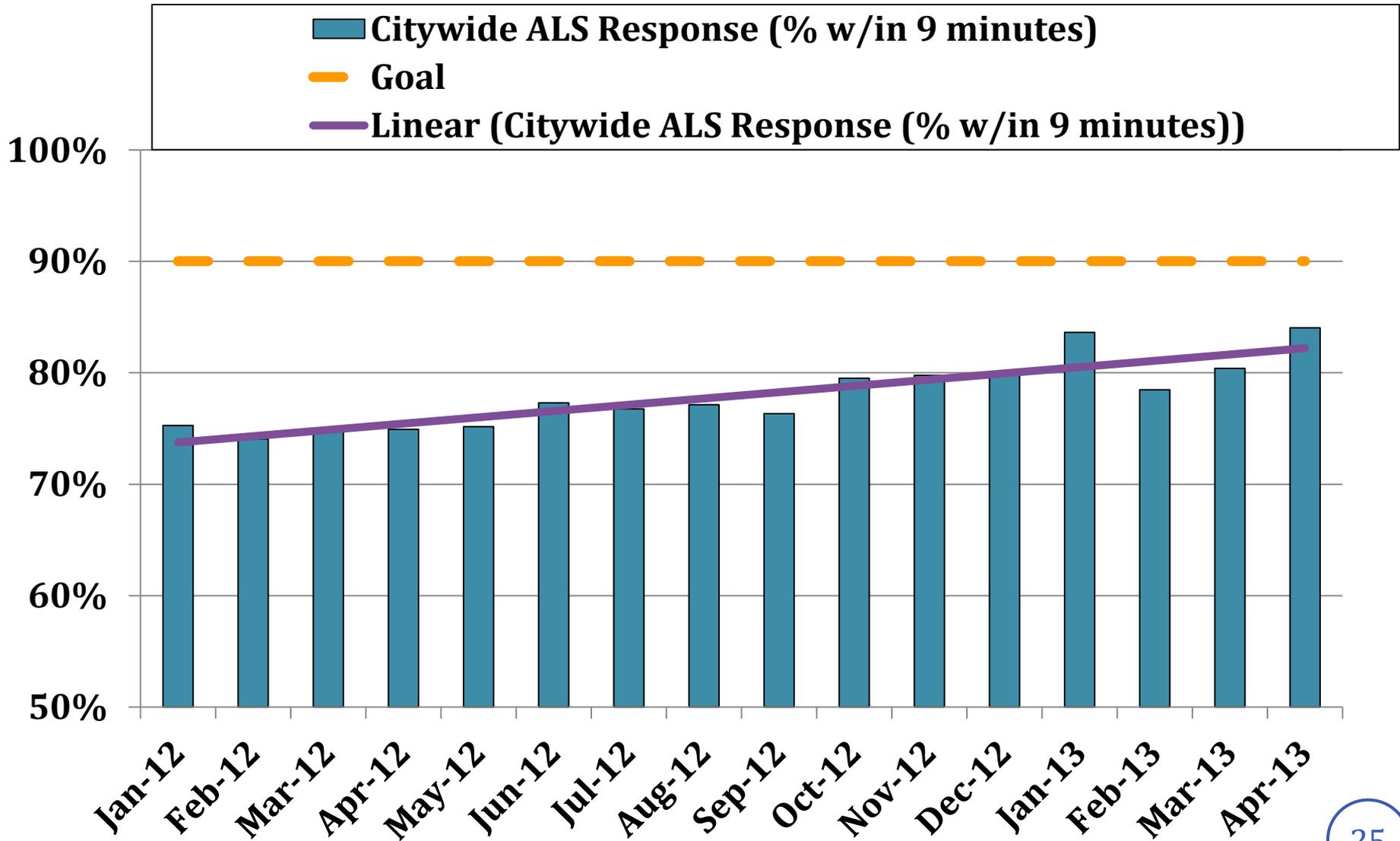
0:00:00
Call/
Keystroke

0:01:30
Queue
Integration

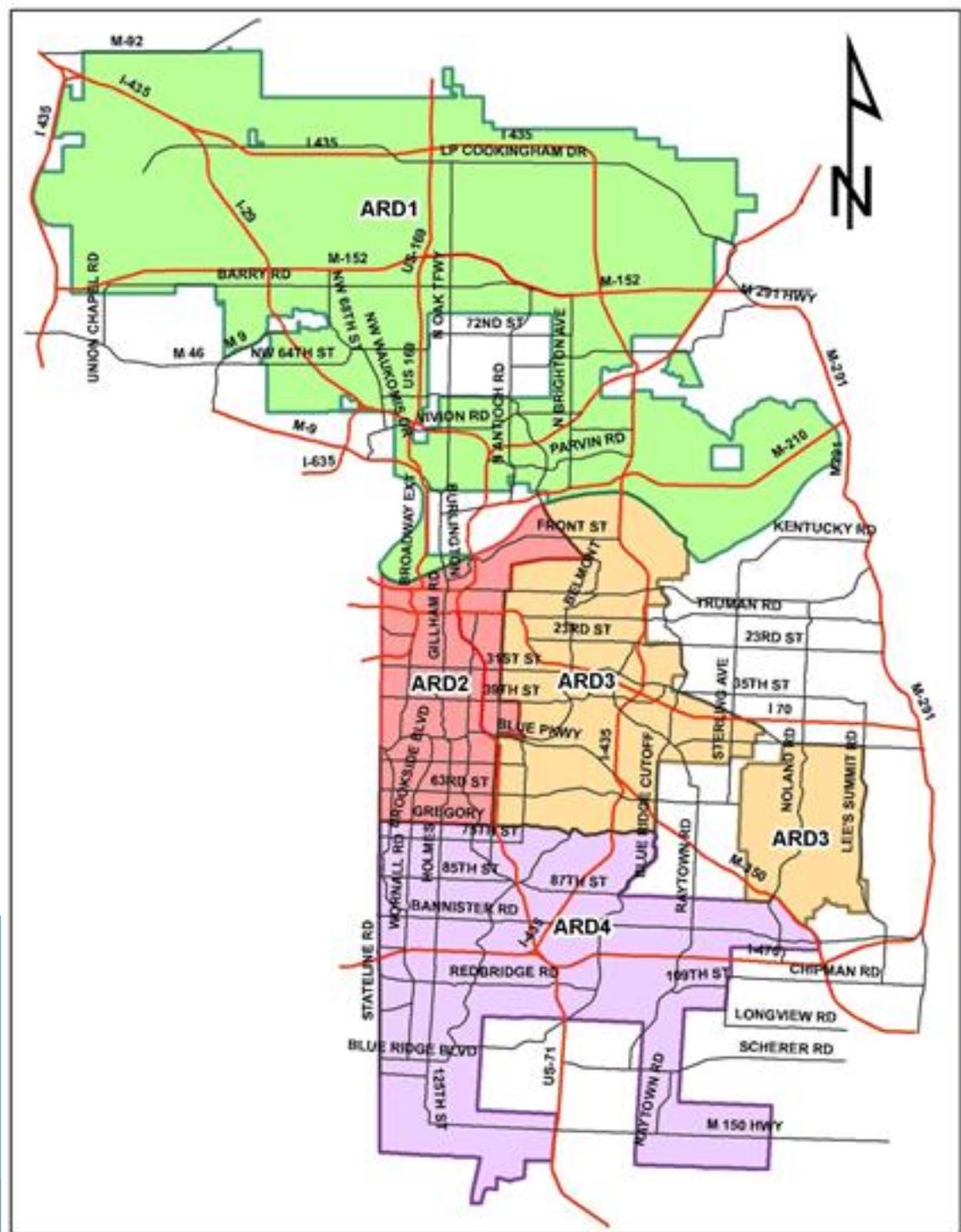
0:09:00
On scene/
Stage - ALS

PERCENT OF ADVANCED LIFE SUPPORT (ALS) RESPONSES MEETING 9 MINUTE STANDARD

Watch Trend

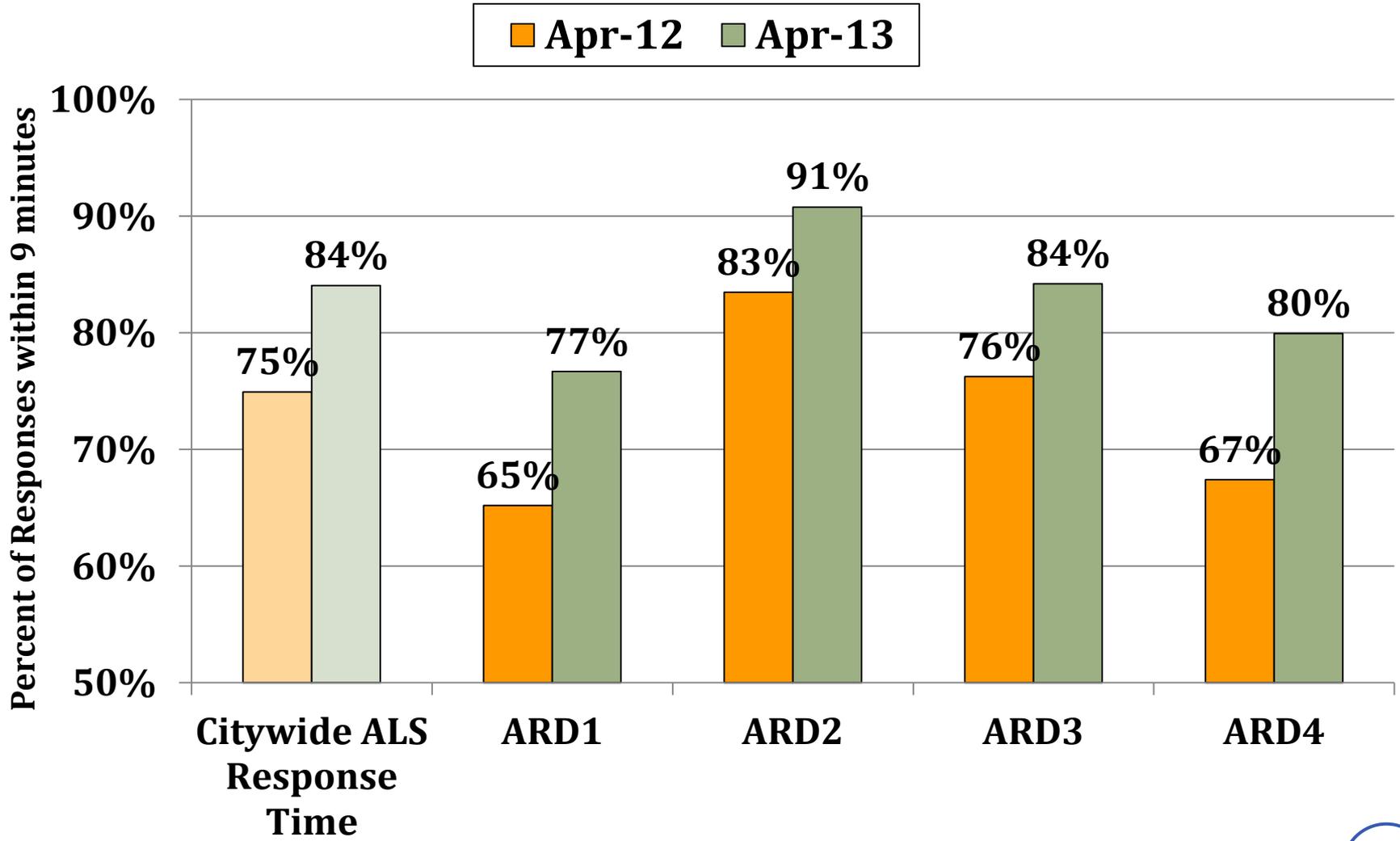


AMBULANCE RESPONSE DISTRICT BOUNDARIES



PERCENT OF ADVANCED LIFE SUPPORT (ALS) RESPONSES MEETING STANDARD BY DISTRICT

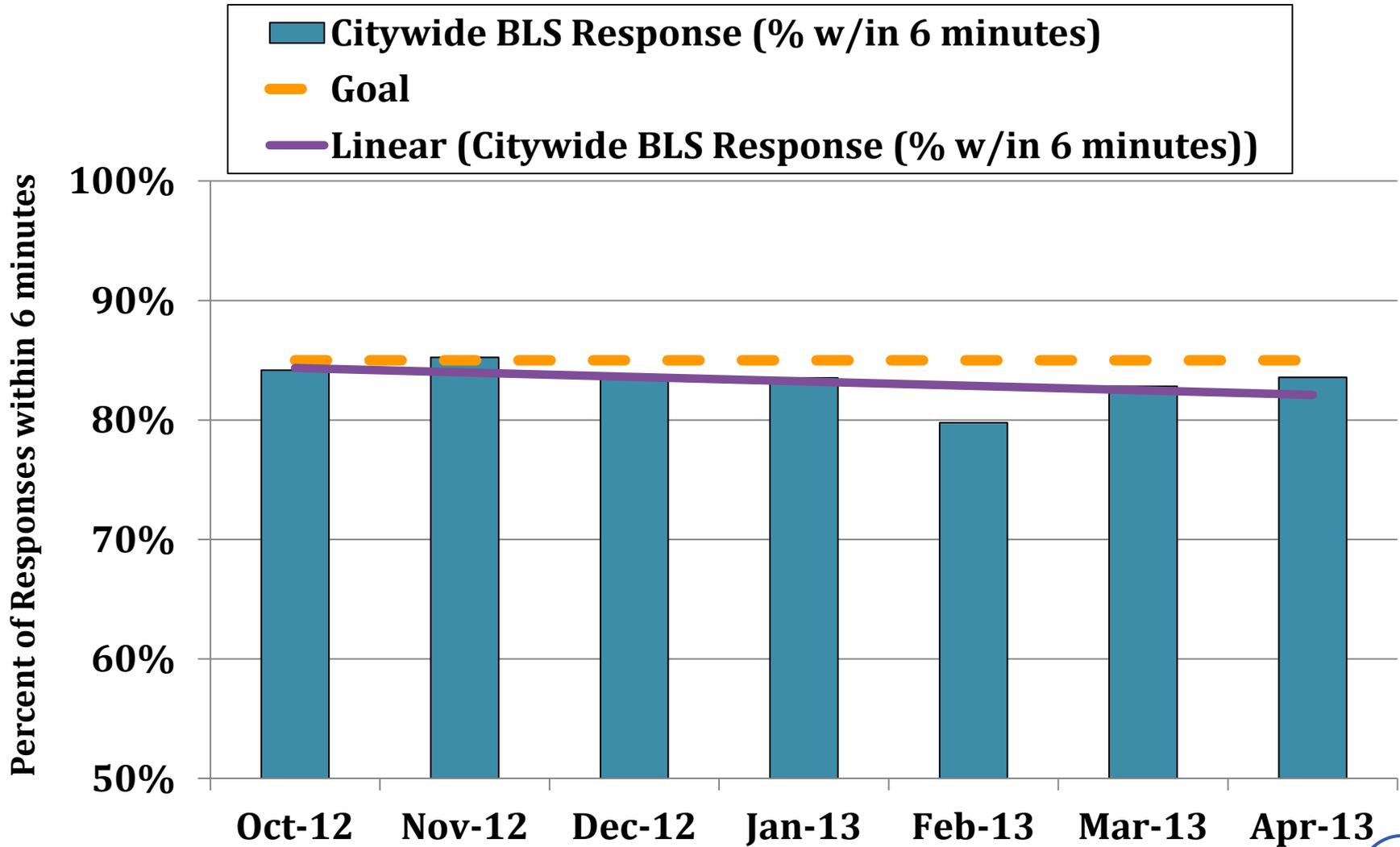
Watch Trend



Ambulance Response District

PERCENT OF BASIC LIFE SUPPORT (BLS) RESPONSES MEETING 6 MINUTE STANDARD

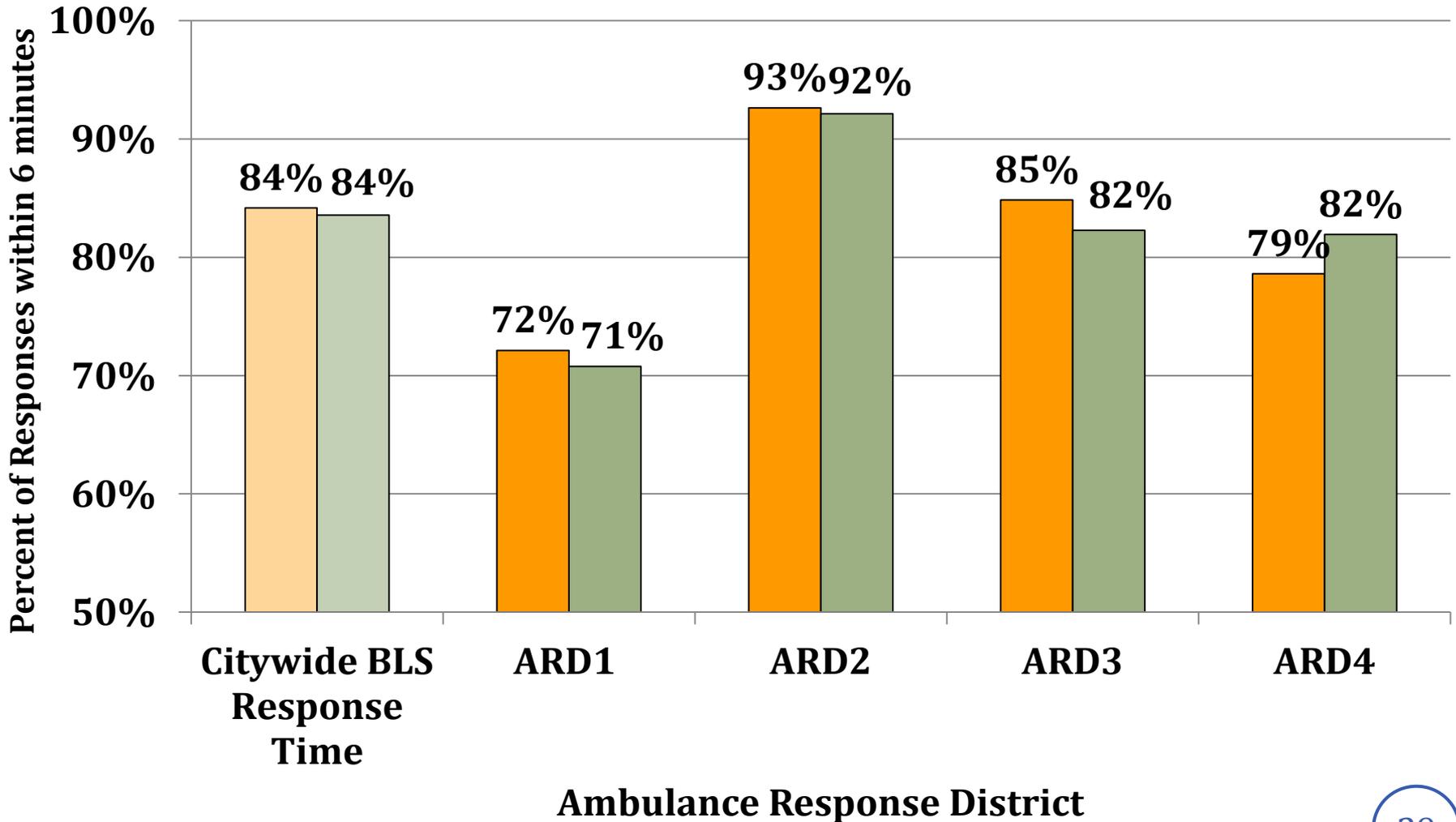
Watch Trend



PERCENT OF BASIC LIFE SUPPORT (BLS) RESPONSES MEETING STANDARD BY DISTRICT

Watch Trend

■ Oct-12 ■ Apr-13



KCFD STRATEGIC PLANNING EFFORTS – STANDARDS OF COVER ANALYSIS

- **Standards of Cover Analysis Plan Facilitation conducted by Emergency Services Consulting International (ESCI)**
- **3 phases to strategic plan process:**
 - **PHASE I: Evaluation of current conditions and standards of response coverage; review of community expectations and performance goals, risk assessments**
 - **PHASE II: recommend performance objectives and continued compliance methodology, internal stakeholder input**
 - **PHASE III: Preparation of performance measures to measure progress toward organizational vision, final report**

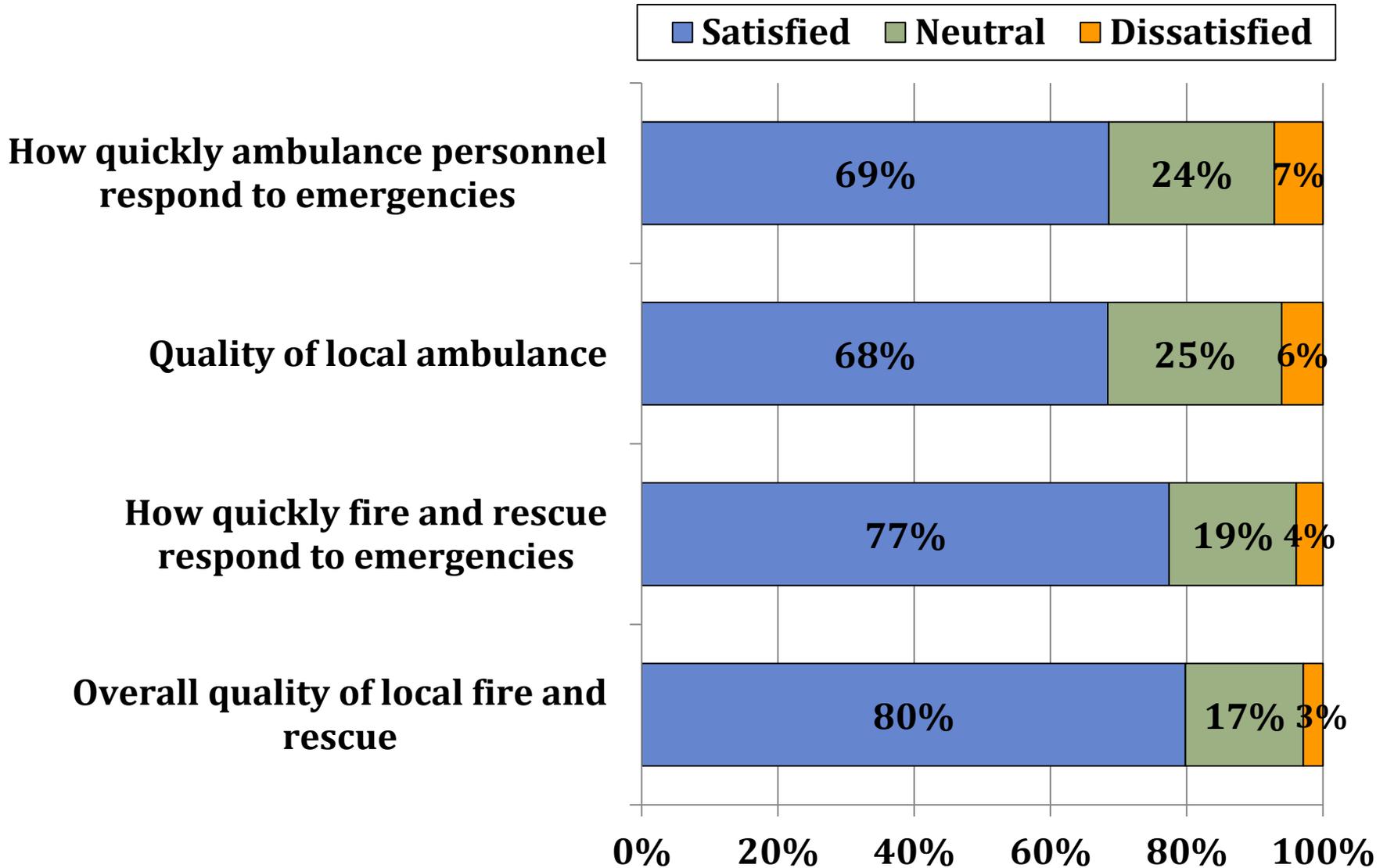
PRIORITY

Emphasize the focus on the customer across all City services; engage citizens in a meaningful dialogue about City services, processes, and priorities using strategic communication methods.

INDICATORS

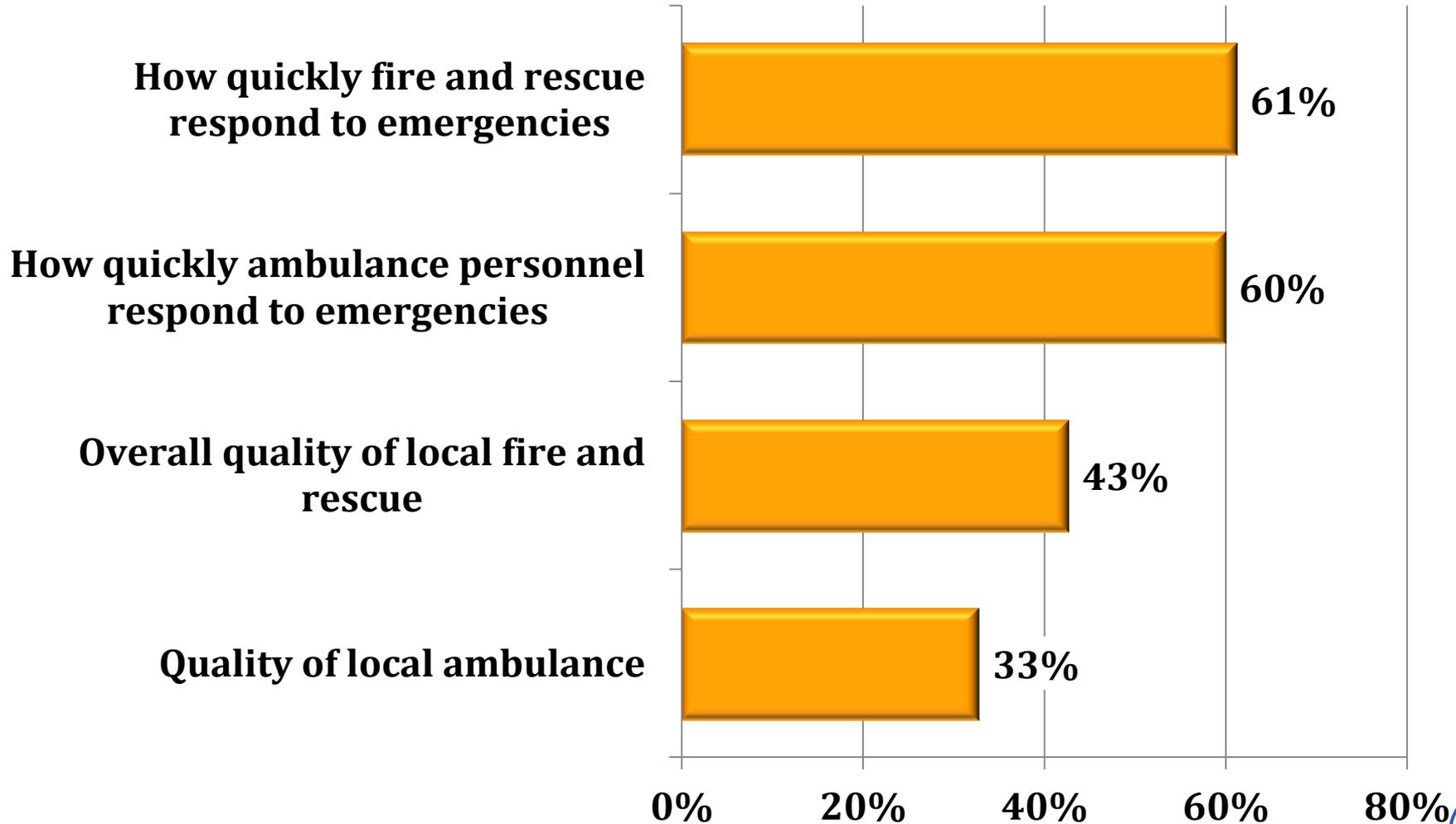
- 1. % of citizens satisfied with customer service**
- 2. % of citizens satisfied with communication**
- 3. % of businesses satisfied with City services**
- 4. % of customers satisfied with 311 service request outcomes**

CITIZEN SATISFACTION WITH FIRE AND EMERGENCY MEDICAL SERVICES (FY13 3Q)



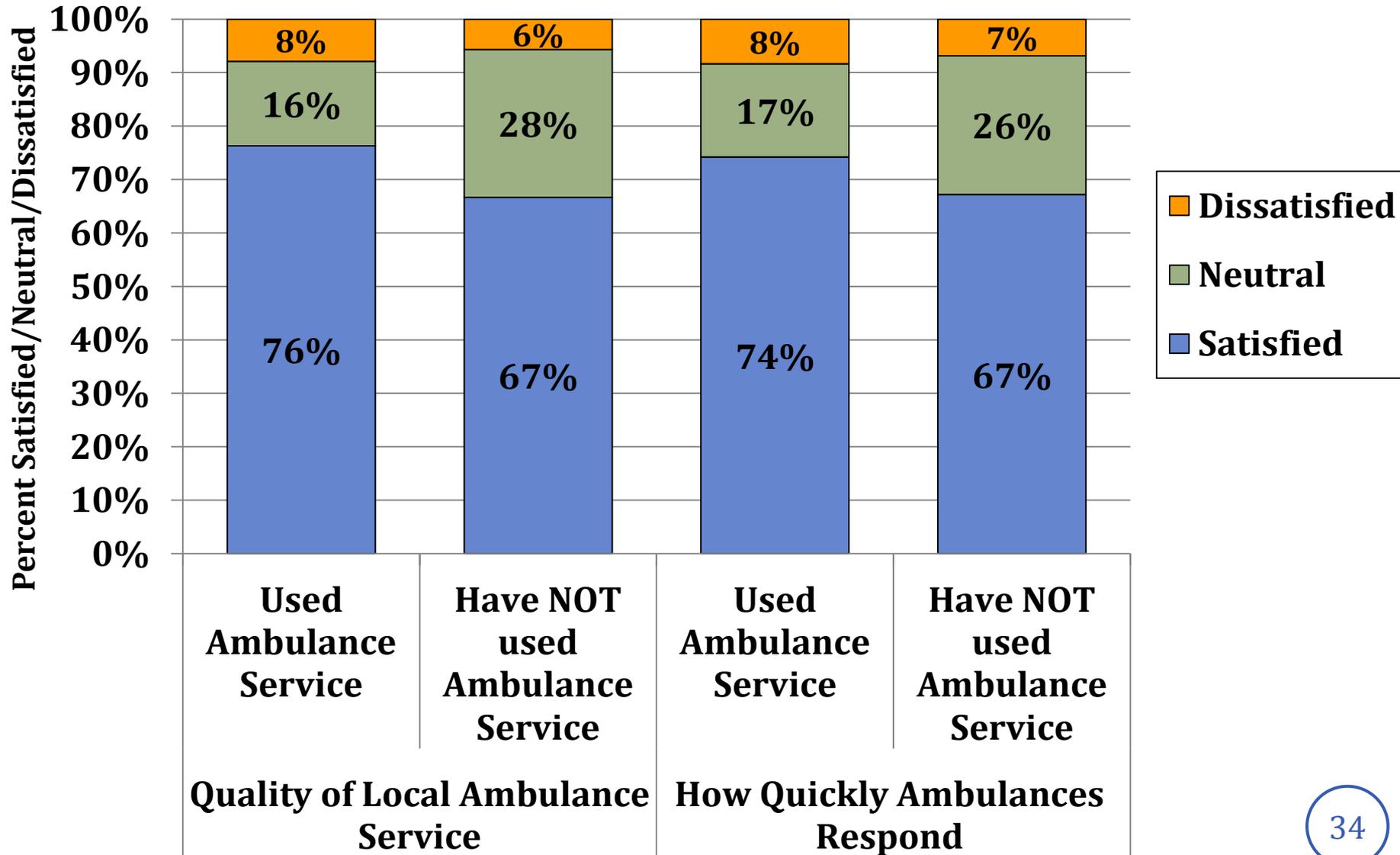
CITIZEN EMPHASIS FOR FIRE AND EMERGENCY MEDICAL SERVICES (FY13 3Q)

What two areas would you like to see receive the most emphasis from the City over the next two years?



SATISFACTION FROM USER VS. NON-USER OF AMBULANCE SERVICE

14% of residents report using ambulance service, according to the survey



PRIORITY

Maintain and enhance fire suppression and prevention, rescue and hazardous material incident response capabilities

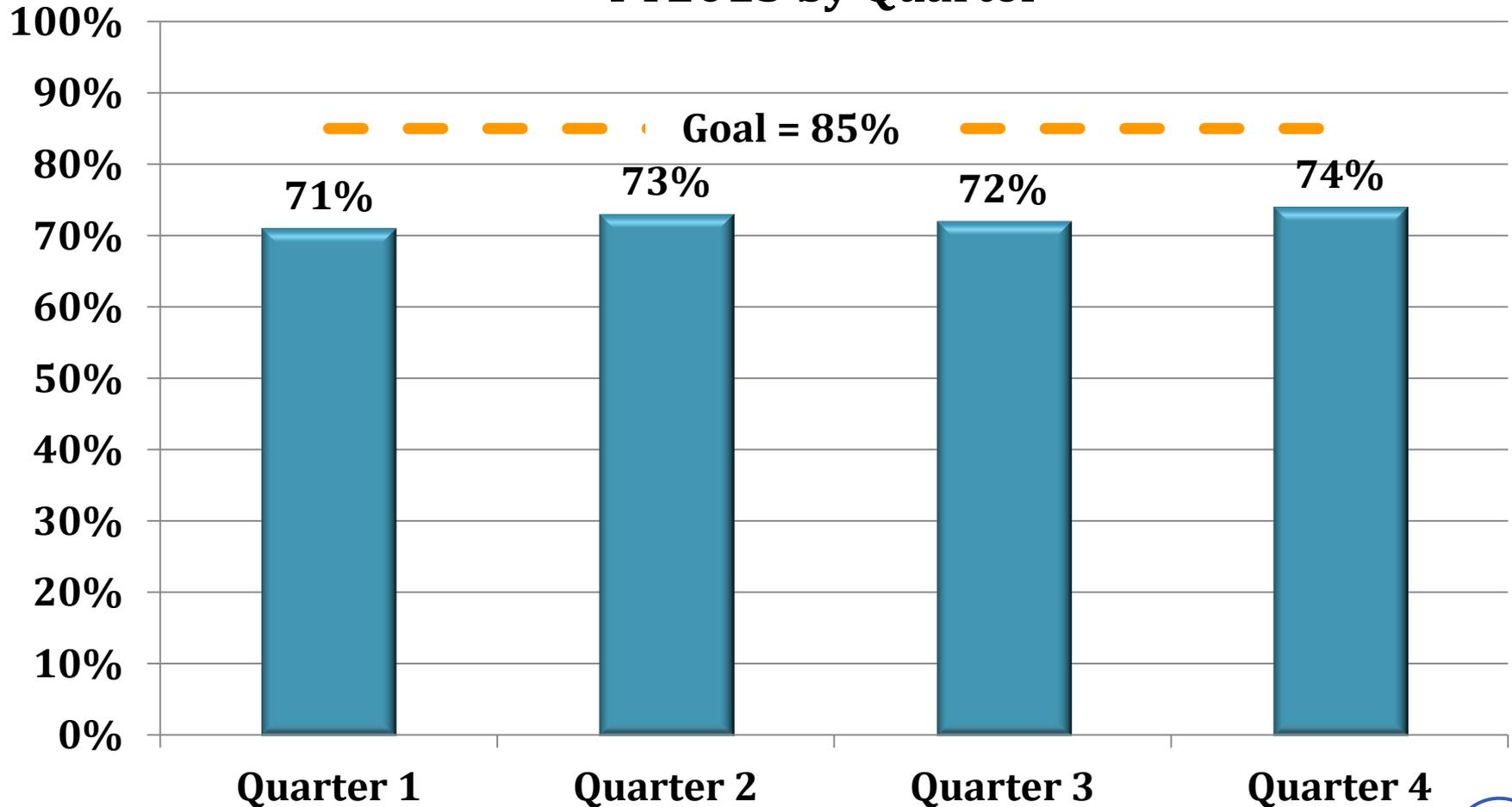
INDICATORS

- 1. Response time with appropriate equipment and personnel for such incidents**
- 2. Annual hours of training for fire suppression, rescues and hazardous material incidents**
- 3. Age of vehicles and other specialized equipment**

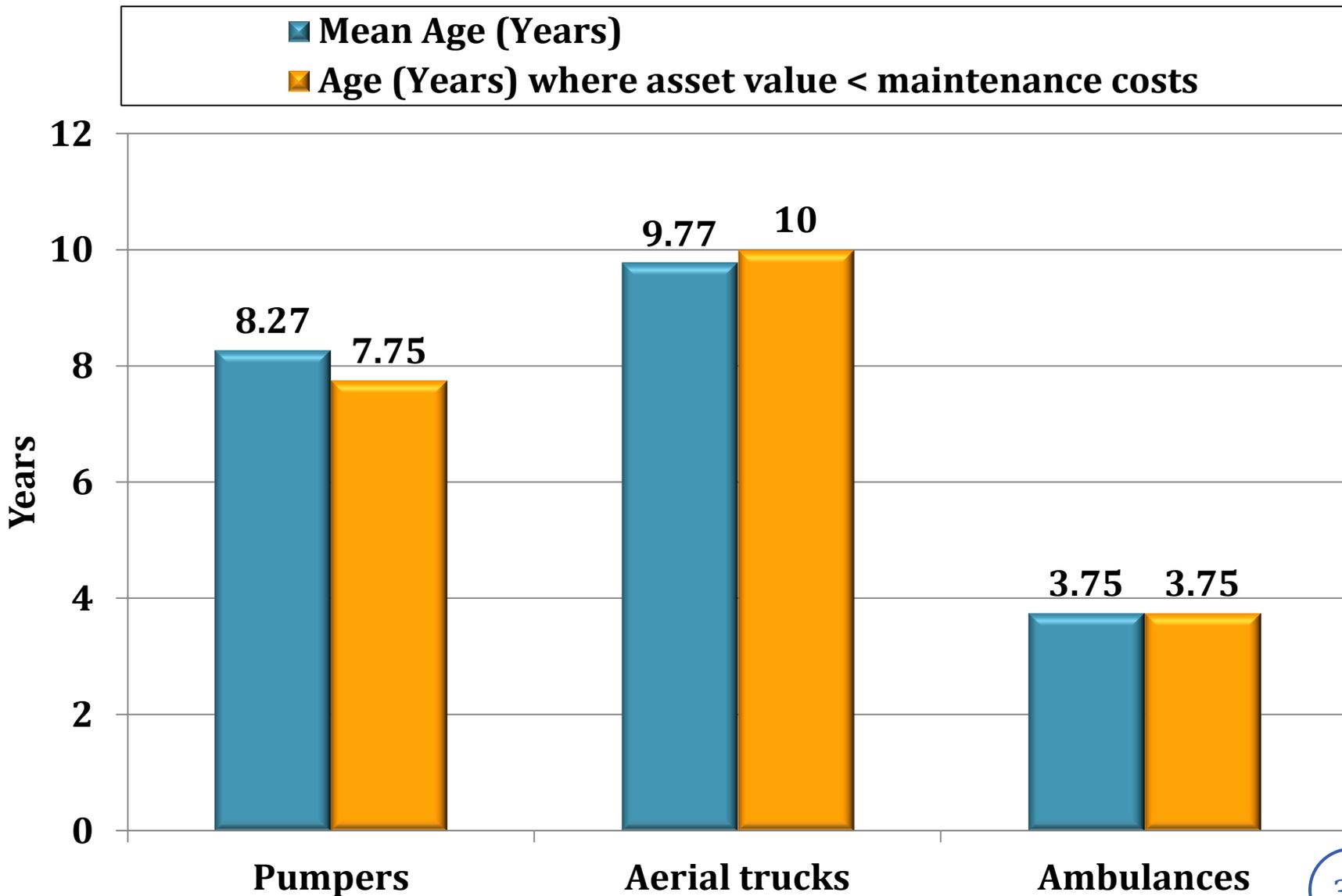
STRUCTURE FIRE RESPONSE TIME (% IN < 6 MINUTES)

**Watch
Trend**

FY2013 by Quarter



AGE OF VEHICLES



TRAINING

Training Type	Number of Person Hours
Continuing Professional Education	47,012
Cadet Training	37,234
Field Training (in-district “drill” hours)	65,814

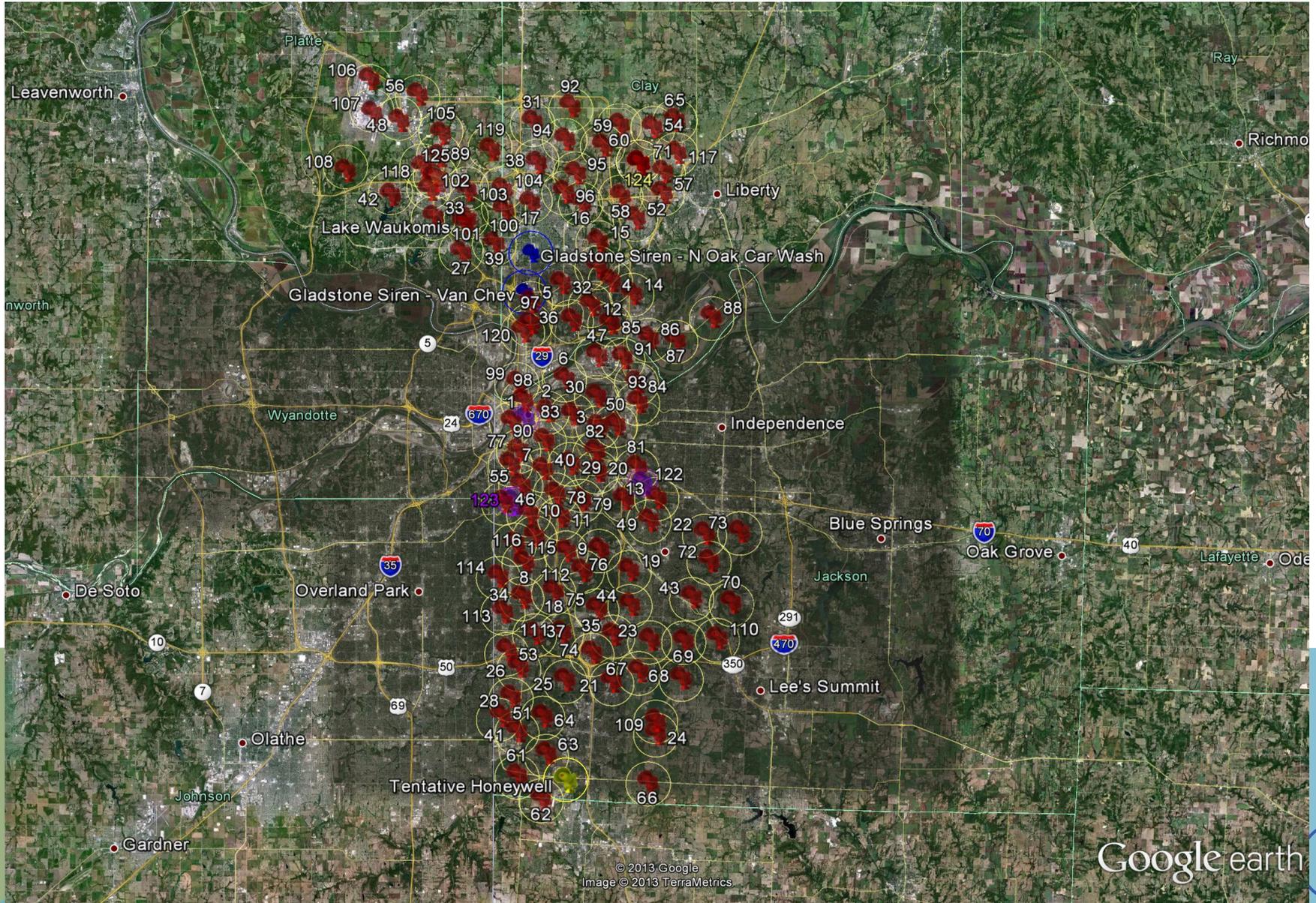
PRIORITY

Maintain and enhance emergency management capabilities to respond efficiently and effectively to natural or manmade disasters

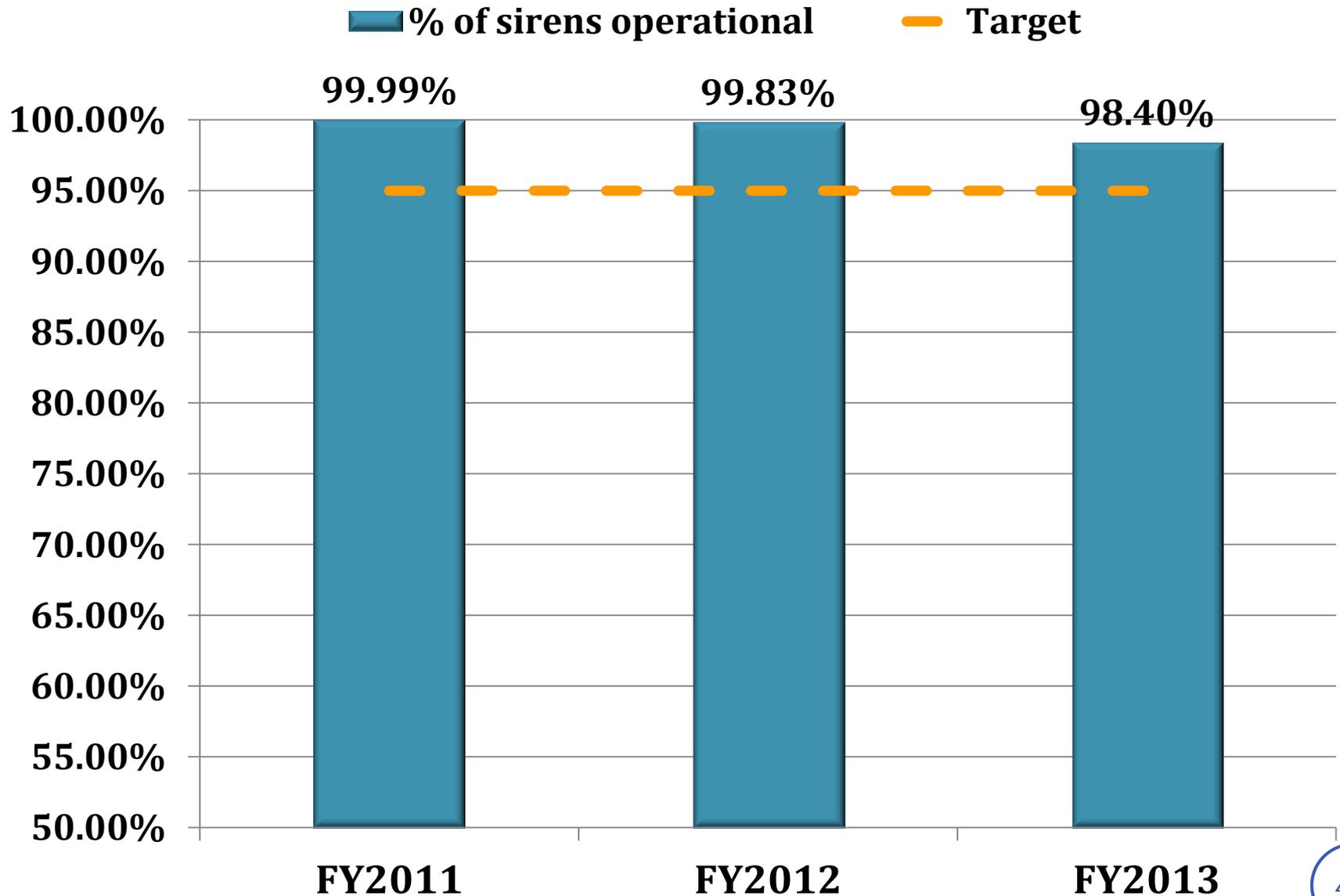
INDICATORS

- 1. Percent of time public warning system sirens and flash flood indicators are operational**
- 2. Percent of at risk populations/area protected**

TORNADO SIREN COVERAGE



TORNADO SIREN READINESS



Kansas City Flood Warning Sites and Partner Flood Warning Networks

Owner

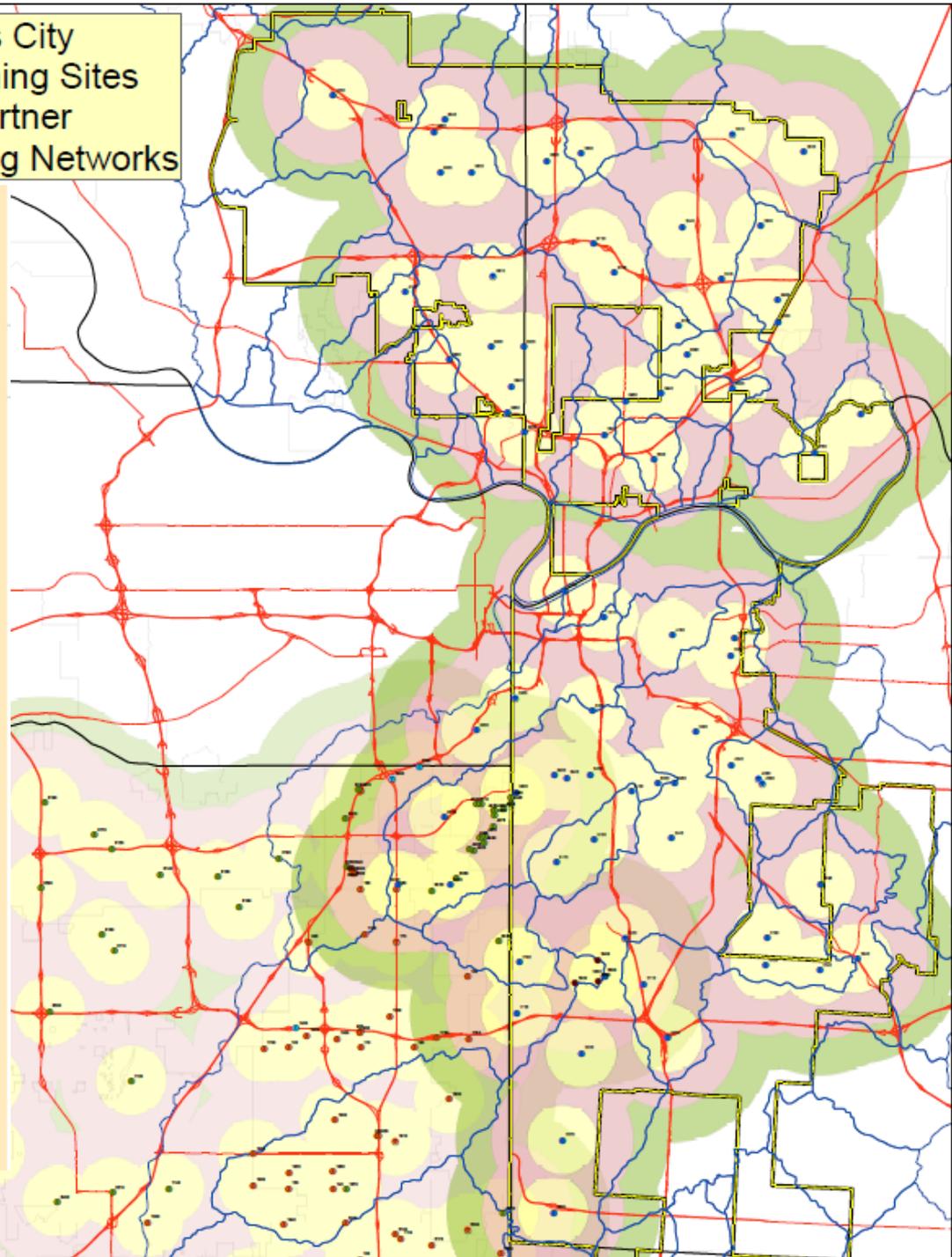
- GSA / Honeywell
- Johnson County
- KCMO
- KDOT
- Overland Park

- KCMO Watersheds
- KCMO.CityLimitMetro
- County Boundaries
- Major Interstates & Highways

- 1 Mile Radius
- 2 Mile Radius
- 3 Mile Radius
- 1 Mile Radius
- 2 Mile Radius
- 3 Mile Radius

Other Local Communities

- <all other values>



FLASH FLOOD WARNING SYSTEM

72 Sites with 225 Sensors

4 Rating Categories for Sensor Operations:

A Perfect

B Recent Repairs, Under Observation, Working

C Performance Issue, harm to EOC performance possible/actual

D Out Of Service Site/Sensor

A & B = Pass ~ 97% Success Rate at this time.

C & D = Fail ~ 3% Failure Rate.

FLOOD CAMERA SNAPSHOT

Genetec Omnicast Live Viewer

System View Camera Layouts Tools Help

sbean @ 192.168.181.10 CPU Video 6/5/2013 12:13:22 PM

Monitor 168 Tile 5 Camera 81

Wornall & 102nd

Cleaver & 71 Hwy - Cam - 01 (43)

102 & Wornall (461)

Volker & Troost - Cam - 01 (442)

SW BLVD & 31st (445)

Ward Parkway & SM Pkwy - Cam - 01 (81)

Ward Parkway & Broadway - Cam - 01 (440)

SW BLVD & 25th - Cam - 01 (438)

SW BLVD & Summit - Cam - 01 (41)

Truman & Oak@AT&T - Cam - 01 (37)

Volker & Troost - Cam - 01 (442)

Ward Parkway & Broadway - Cam - 01 (440)

Ward Parkway & SM Pkwy - Cam - 01 (81)

Westport & Mill - Cam - 01 (439)

Westport & Penn - Cam - 01 (42)

KC Scout

KCMO

KCPD Helicopter

KCPD Portable Cameras

KCPD Video Wall

Layouts Only

Radio Towers

Traffic

Bartle - Sprint (30) Default-60 (20) Sprint Center (50)

168

start 3 Microsoft Offi... 3 Windows Expl... KCMO OEM - sbe... 4 Internet Expl... Google Earth Pro Genetec Omnicas... Genetec Omnicas... Genetec Omnicas... Kansas City, Miss... Untitled-3.png* : ... 12:13 PM

ADDITIONAL EMERGENCY MANAGEMENT PERFORMANCE INDICATORS

Positive Trend: 

Performance Indicator	FY2012 Actual	FY2013 Actual	FY2014 Target
Situation monitoring (hours)	49	45	--
EOC Activations - Level 1	2	3	--
EOC Activations - Level 2	2	1	--
EOC Activations - Level 3	--	1	--

ADDITIONAL EMERGENCY MANAGEMENT PERFORMANCE INDICATORS

Positive Trend: 

Performance Indicator	FY2012 Actual	FY2013 Actual	FY2014 Target
Exercises Conducted/Participated In	66	40	16
EOC critical systems tests conducted	64	49	26
Successful Completion of annual SEMA review (LEOP)	Complete	Complete	Complete

PRIORITY

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INDICATORS

- 1. % of citizens satisfied with customer service**
- 2. % of citizens satisfied with communication**
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- 4. % of customers satisfied with 311 service request outcomes**

EMERGENCY MANAGEMENT OUTREACH

Positive
Trend: 

	FY2011 Actual	FY2012 Actual	FY2013 Actual	FY2014 Target
Outreach Sessions	42	72	52	24
Training Sessions	31	62	45	12
Number of citizens reached	n/d	n/d	n/d	45,000



PRIORITY

Prevent threats to public safety and animal welfare via efficient and effective animal control response and operations.

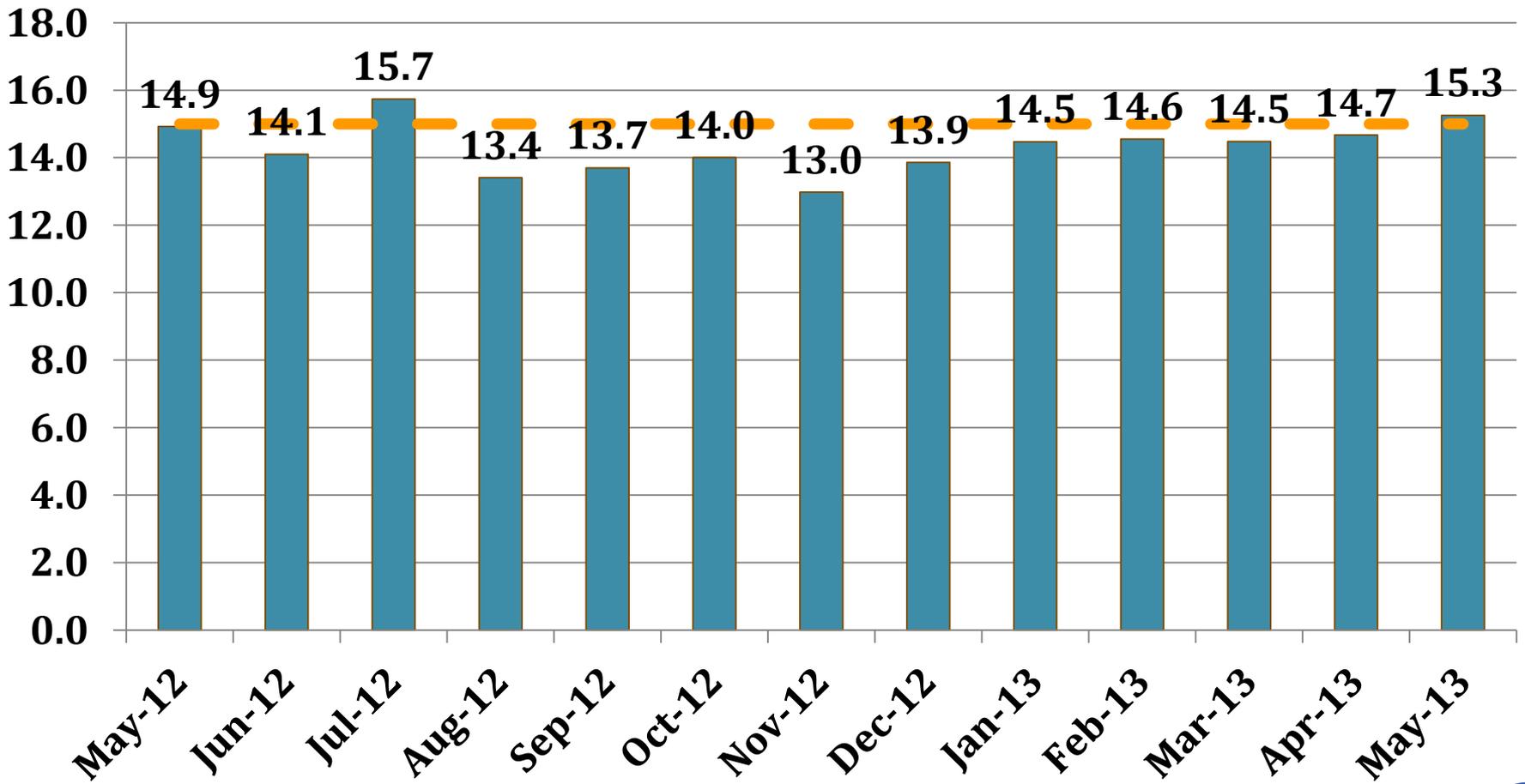
INDICATORS

- 1. Response time for complaints**
- 2. Customer satisfaction with animal control service**

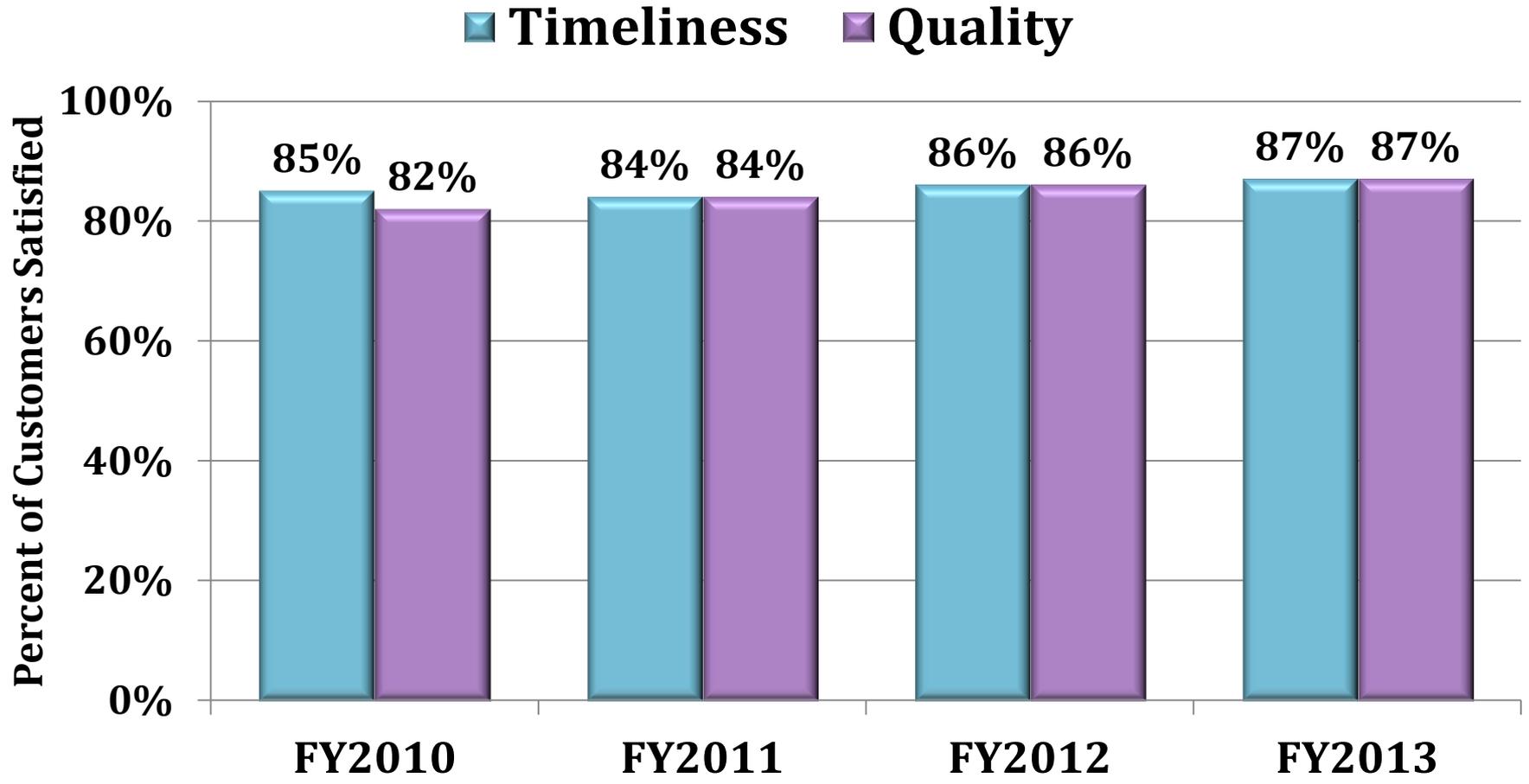
MEDIAN RESPONSE TIME FOR ANIMAL CONTROL



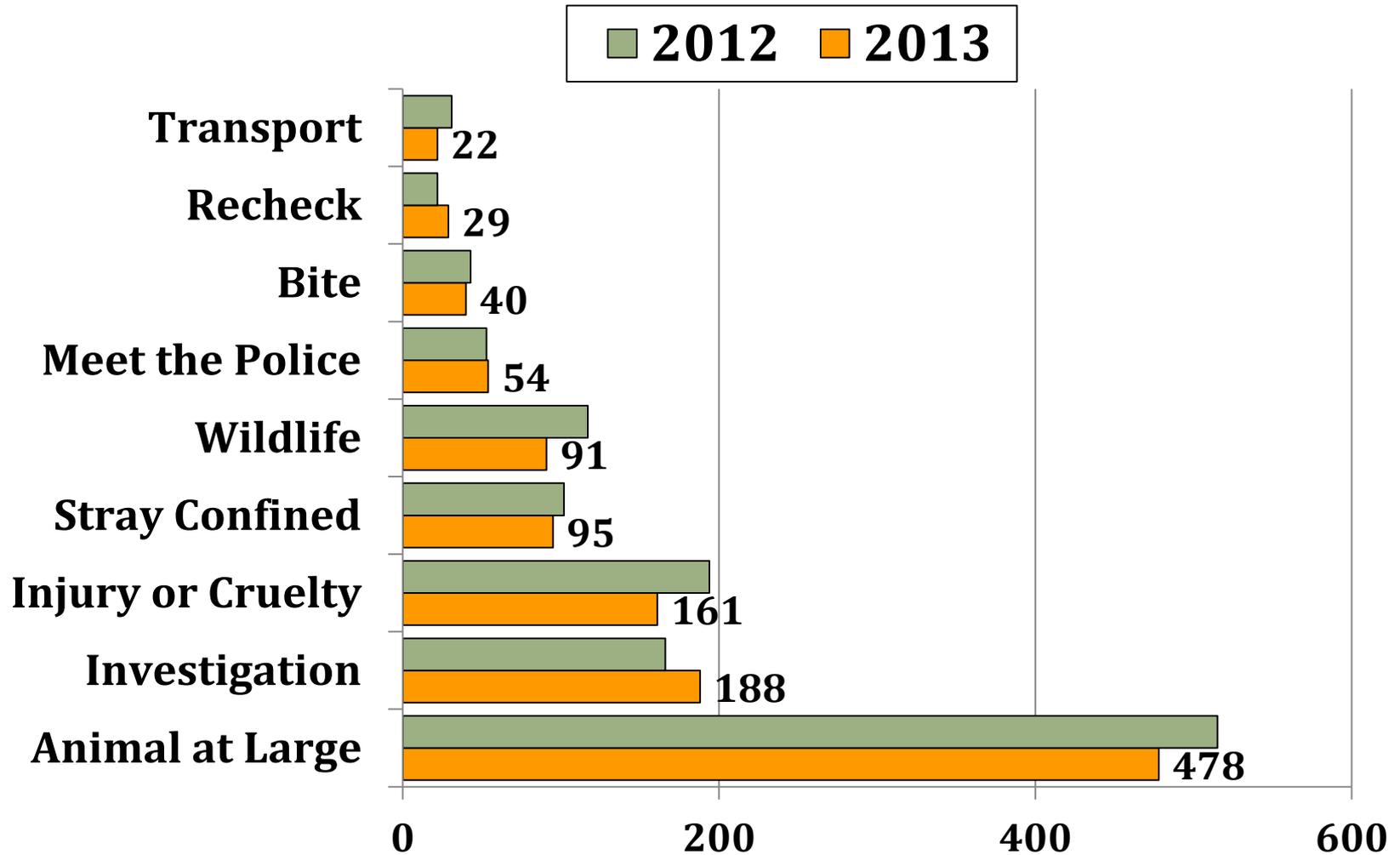
■ Median Response Time (Minutes - Dispatch to Arrival)
— Target (15 minutes)



311 CUSTOMER SATISFACTION WITH ANIMAL CONTROL SERVICE REQUESTS

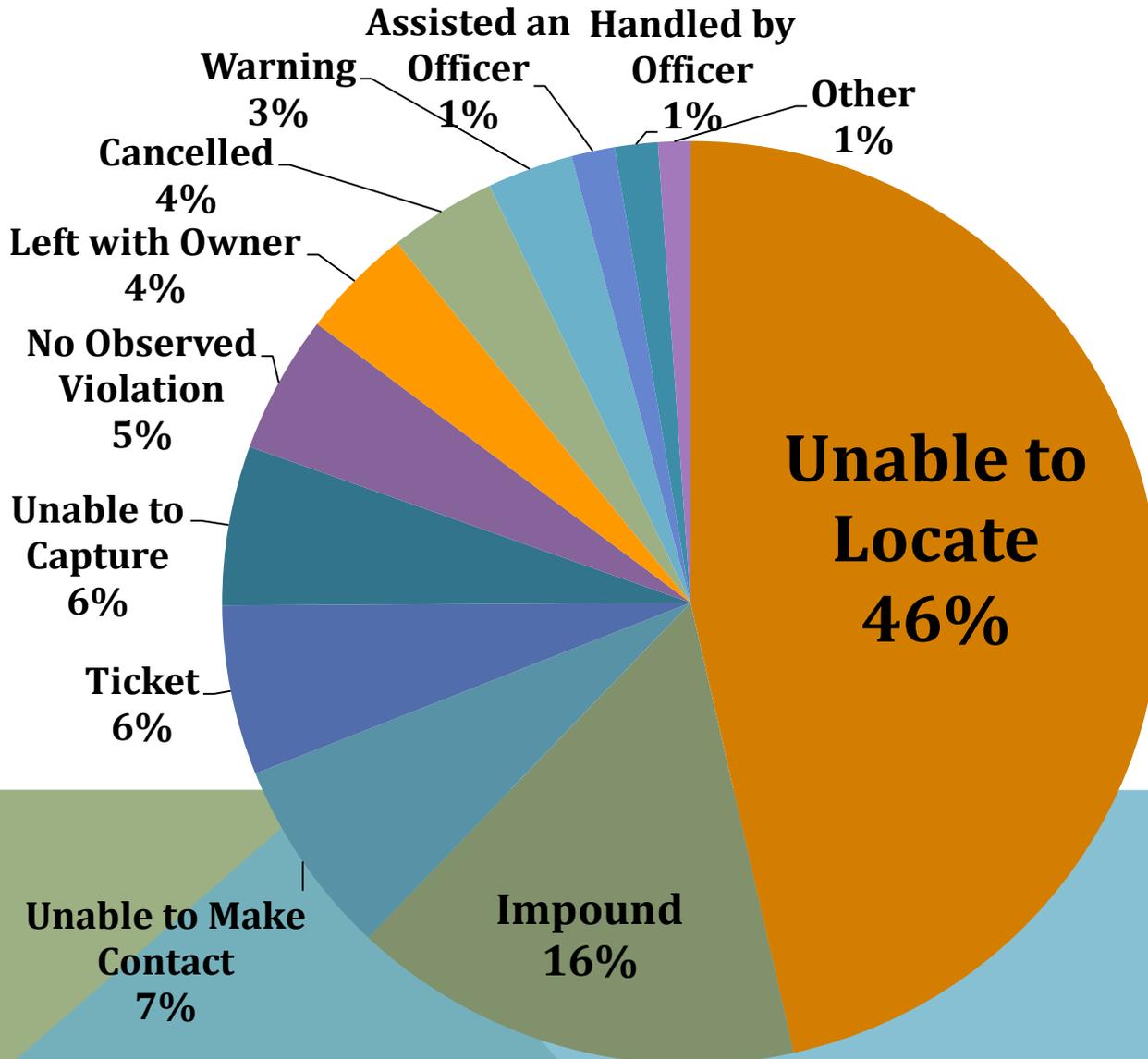


DISPATCHED CALLS FOR ANIMAL CONTROL BY CALL TYPE

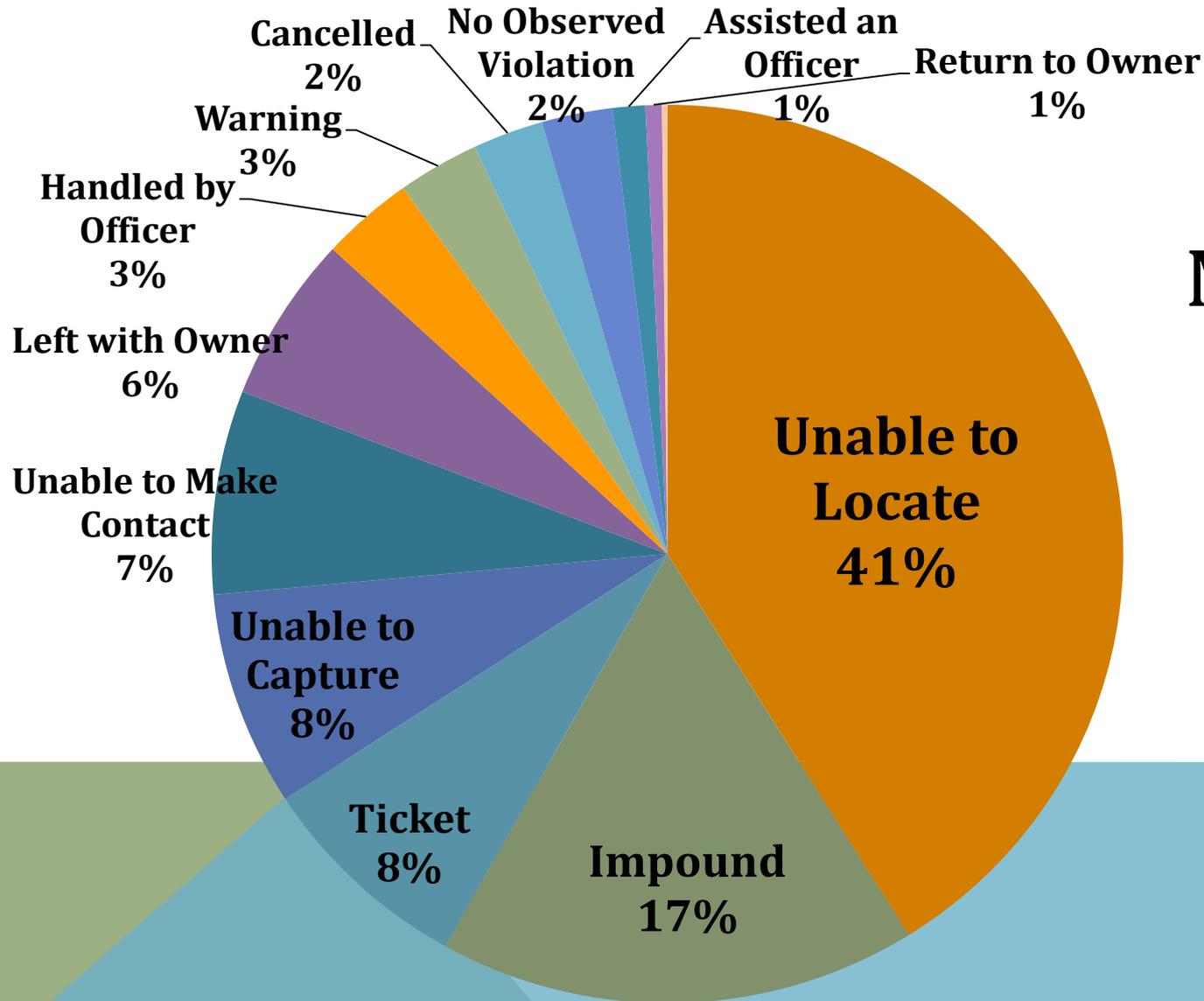


ANIMAL AT LARGE (STRAY) CALL DISPOSITIONS

May 2012



ANIMAL AT LARGE (STRAY) CALL DISPOSITIONS



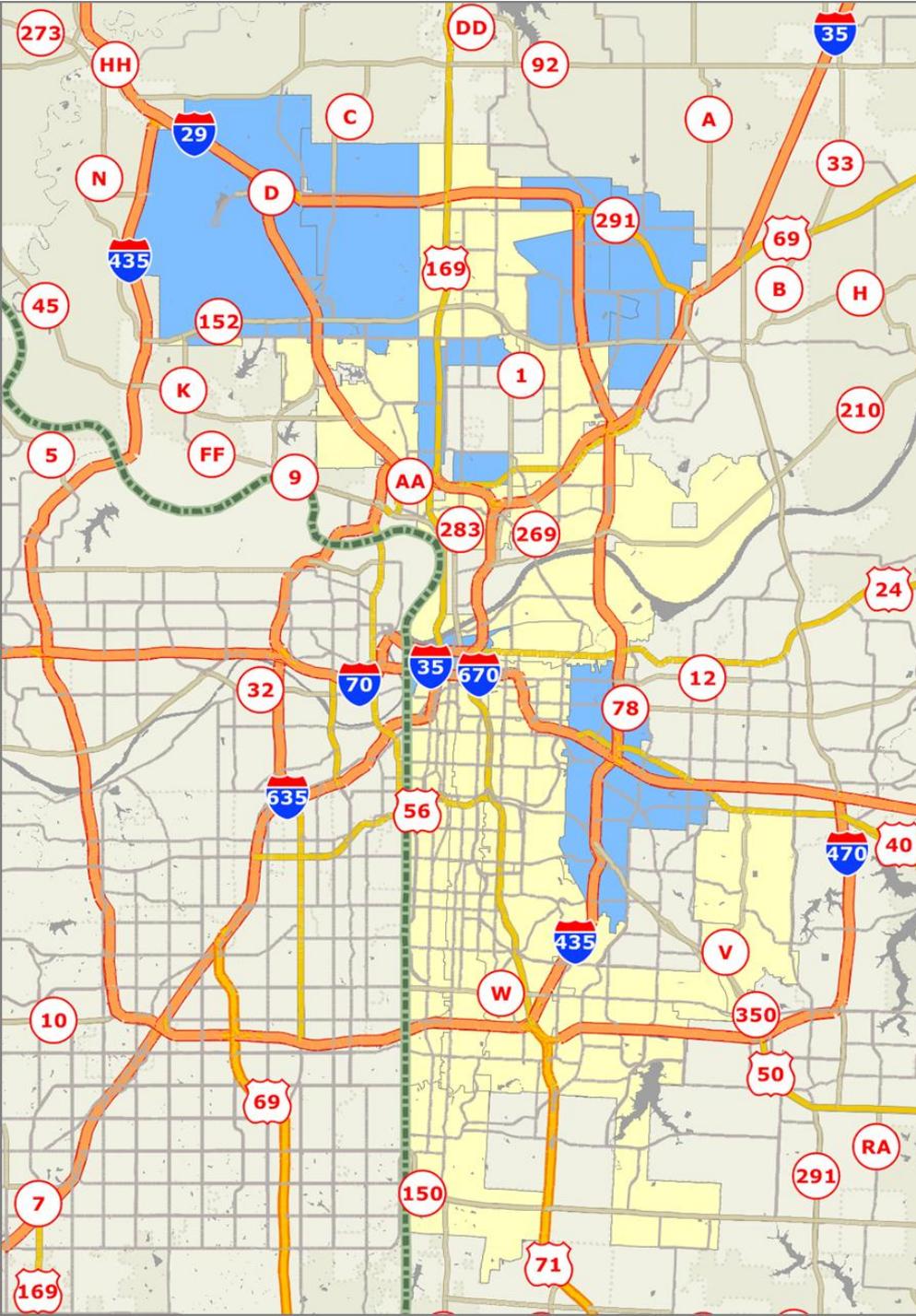
May 2013

PRIORITY

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INDICATORS

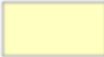
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FY2013 MID-YEAR CITIZEN SURVEY QUALITY OF ANIMAL CONTROL

LEGEND

Mean rating on a 5-point scale, where:

	1.0-1.8 Very Dissatisfied
	1.8-2.6 Dissatisfied
	2.6-3.4 Neutral
	3.4-4.2 Satisfied
	4.2-5.0 Very Satisfied
	Other



Note: "Other" areas did not contain any responses

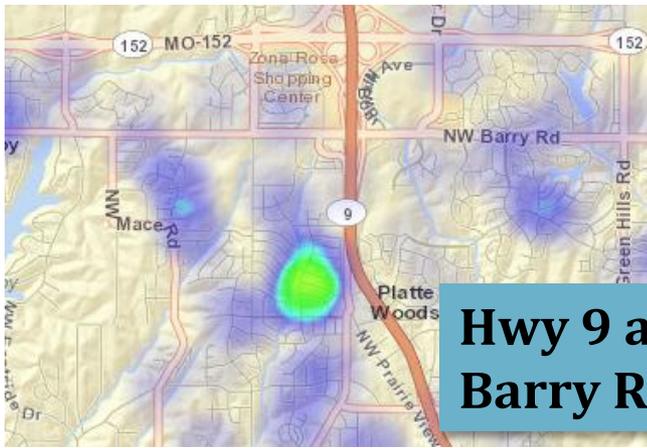
311 SERVICE REQUEST FOR STRAY ANIMALS

Old NE

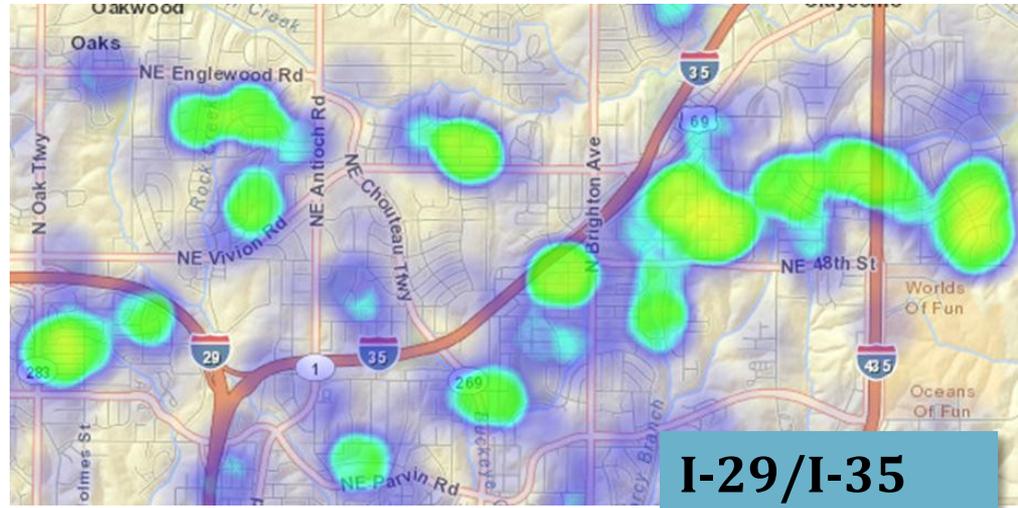
23rd &
Hardesty

31st to
Emanuel
Cleaver II

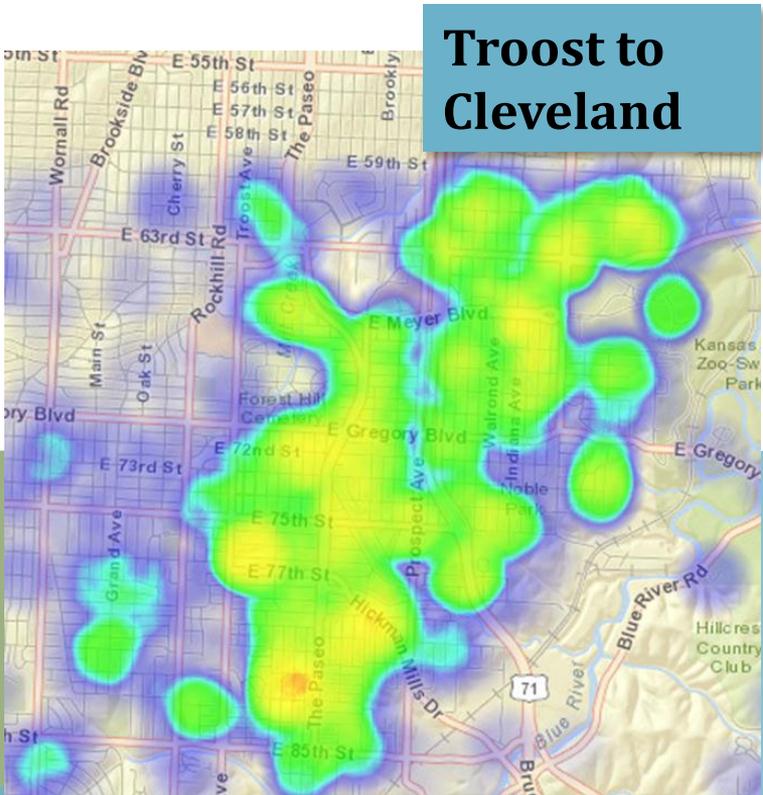
Open Data Catalog:
<http://data.kcmo.org/>



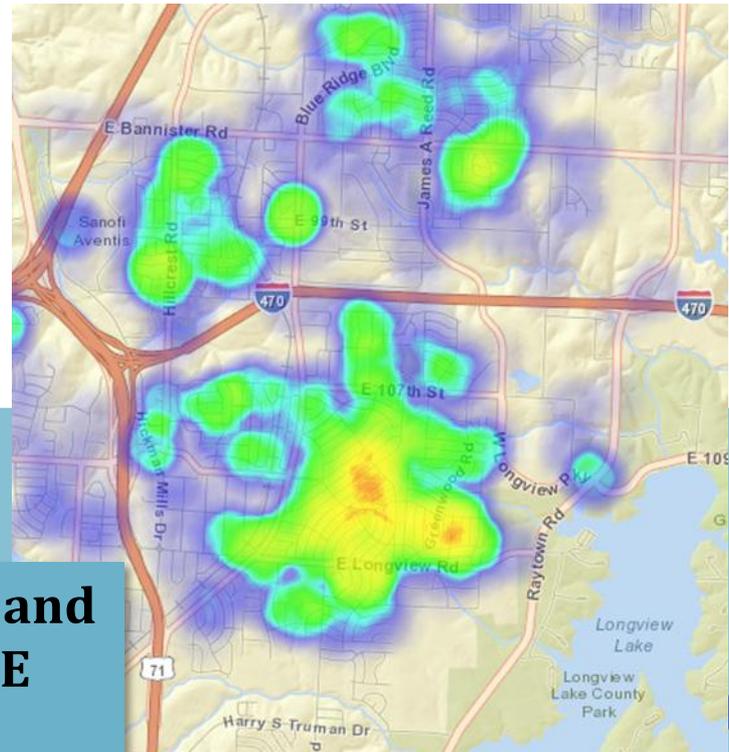
Hwy 9 and Barry Rd



I-29/I-35 Split



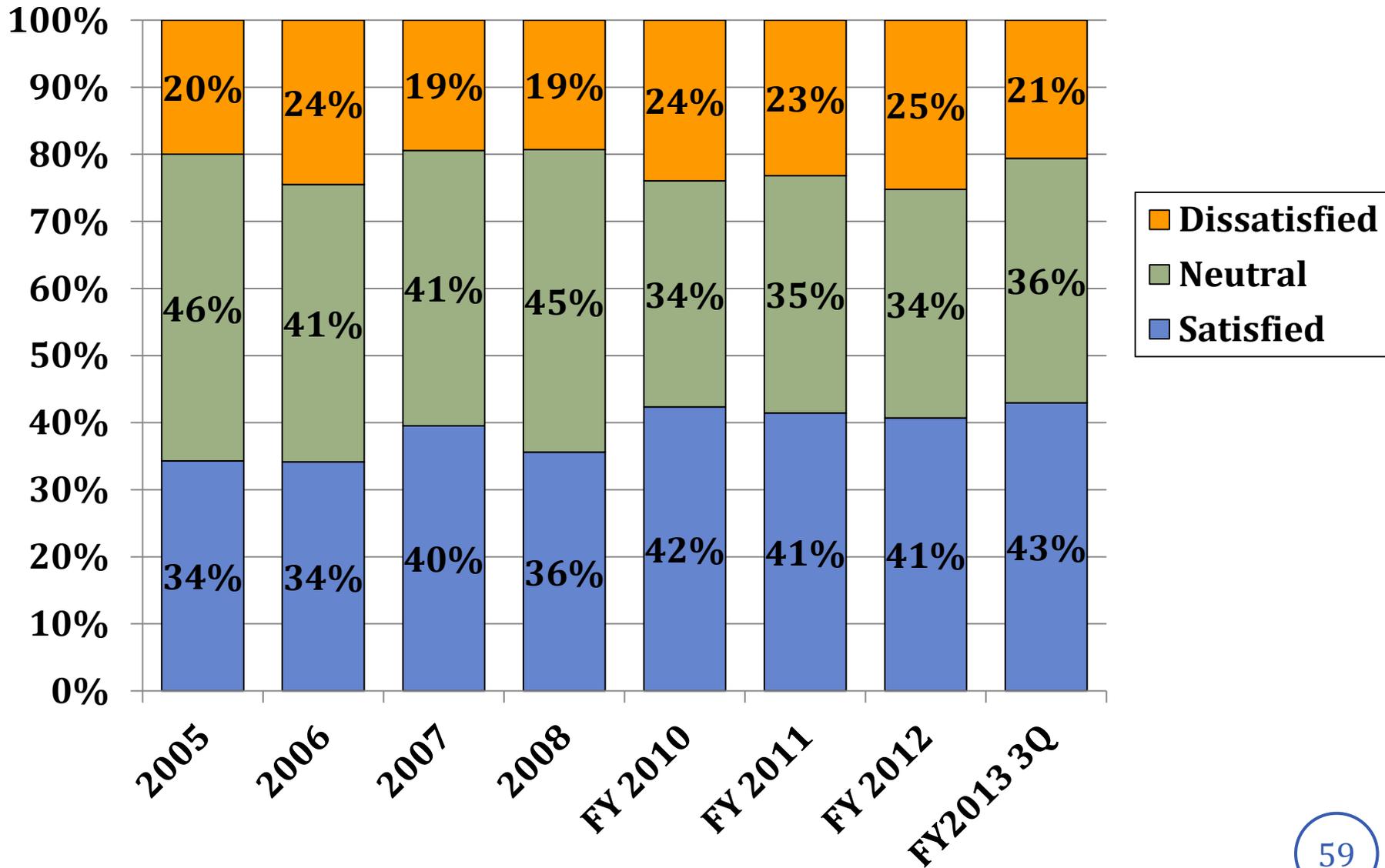
Troost to Cleveland



71 Hwy and I-470 (SE Corner)

CITIZEN SATISFACTION WITH ANIMAL CONTROL

Positive
Trend: 



Final Thoughts or Questions?

