



# KCStat Follow-Up Memo

## Neighborhoods and Healthy Communities KCStat Meeting

August 7<sup>th</sup>, 2018 9 am

Full presentation and link to video (when available) can be found at: [kcmo.gov/kcstat/meetings](http://kcmo.gov/kcstat/meetings)

Live-tweet stream can be found by searching Twitter for #KCStat

The August KCStat meeting on Neighborhoods and Healthy Communities focused on reporting progress toward the objectives outlined in the Adopted 2017 - 2022 Citywide Business Plan (see Section 5 below). Major discussion points, follow-up items, and data questions that arose at the meeting are summarized below. For questions on these items, please contact Julie Steenson ([julie.steenson@kcmo.org](mailto:julie.steenson@kcmo.org)).

## Objective 2

***Bolster community development, cultural activities, and resident engagement.***

### Strategy A

**Develop a cultural mapping inventory to increase the community's access to arts and cultural amenities and activities (Office of Cultural and Creative Services)**

- *Open spaces* ([openspaceskc.com](http://openspaceskc.com)) has been created and will commence in less than 3 weeks. Offering activities and spaces for a range of artists. This is unprecedented, *Open Spaces* will last 62 days and consists of over 200 artists.
- The Expanded Field implements marketing and cross-promotion by representing involvement by community partners. 50 participating organizations and over 75 activities will be represented.
- There were also many opportunities for Resident Engagement, the earliest engagement opportunity was collecting the visions from artist that were participating in Open Spaces.
- **FOLLOW-UP:** NTDF programming applications will be reviewed as well as collaboration with OPM to decipher the context and identify any barriers within the Districts. Plans for postcard mailers to go out in October's water bill and a possible neighborhood art installation celebration to promote *Open Spaces*.

### Strategy B

**Implement services, programs, and activities outlined in community centers' business plans that have been targeted to the specific needs of each community. (Parks and Recreation)**

- Use of City Parks and Community Centers as a whole has risen, with a statistically significant increase in Community Centers.
- New summer camp partnerships were introduced, these include ReStart, Hillcrest Hope, the Upper Room, and Academie Lafayette. These particular partnerships will also bring an additional 40,000+ in new revenue.
- Club KC/Mayor's Night saw a combine growth of 34%, up from 2017.
- Public Engagement training was presented by the KU Public Management Center to the Parks management staff.

- Overall goal is to achieve the desired future state projected. Action Plans were developed to improve the Parks culture by focusing more on Customer Service.
- Customer Service mystery shoppers (*AboutFace*) were used, comprising 88 shops. Overall Parks employees scored the highest on knowledge (84%).
- Overall, Parks as a whole, had a performance score of 76.6% with the Garrison community center leading in Customer Service with an overall score of 91%.
- New facility improvements prove to be more open and inviting.
- New *Happy-or-Not* Kiosks have arrived, no data as of yet.
- Current investment to improve Customer Experience \$179,574.
- New inclusion coordinator was hired to help identify certain accommodations for people with disabilities.
- **FOLLOW-UP:** Long Term goal of 90%, continue to define, refine, and identify any Customer Service operational issues as they arise. Happy-or- Not data coming soon.

## Objective 1

*Increase overall life expectancy and reduce health inequities in the zip codes with the lowest life expectancy and the additional zip codes with the least improvement in life expectancy.*

### Strategy G

**Establish a baseline of protective, risk, and social factors for persons in the zip codes with the lowest life expectancy and the zip codes with no improvement the past 10 years. (Health)**

- This is Life X; welcome event took place on July 7<sup>th</sup>.
- All and all, most people do not visit Community Centers, but once they actually go they tend to continue to go, with numbers increasing in visits from April to June.
- Greg Klice continues to be the most preferred location with 50% overall satisfaction.
- Being overweight, increase number of children and age plays a major roll on participation.
- Life X was award a 115k grant this year.
- The Health Care Foundation will provide long term support and partnership from.
- City wide life expectancy has dipped dramatically, this is statistically significant, with the City's average life expectancy now being 76.5 years.
- For 3 years in a row, life expectancy on the national level has been on the decline, something never before seen.
- **FOLLOW-UP:** What happens when we back violence out of life expectancy numbers? How many years are gained by removing the homicides from the equation.

### Strategy H

**Develop a list of City programs and policies that are most likely to improve life expectancy specific to each zip code level. (Health)**

- CHIP project updates: school discipline analysis summit set for the Spring of 2018, infant mortality, childhood asthma and school attendance (which could gain up to 16,000 school days with asthma remediation). Electronic inhalers that track data could soon be used.
- New school based Legal Aid in *LifeX* zip codes.
- Life X 3.0 is scheduled for November 2018, to take advantage of momentum and better integrate CHIP into the Business Plan, CHIP update will be earlier than originally scheduled.

### Strategy A

**Implement the Community Health Improvement Plan (KC-CHIP) through improvements in the following areas: the education system, violent crime reduction, economic opportunity, utilization of mental health care and preventative services, and the built environment. (Health)**

- CHIP Performance dashboard debut.
- Working to integrate dashboard into the Health Departments site and shortened the link.
- **FOLLOW-UP:** Filling out the resources tabs, open call to any organizations that would like to be represented.

### Strategy C

**Implement Update the Code of Ordinances on communicable diseases. (Health)**

- This strategy is complete, now current with what is reportable nationally.
- **FOLLOW-UP:** Continual to review and update the current Code of Ordinances on CD.

### Strategy B

**Implement a Cloud-based electronic health record (EHR) system for programs in the Health Department.**

- EHR is on track for the implementation in 2019.

### Strategy D

**Expand the City's surge capacity for major outbreaks.**

- Partnership with the State Health Department to help identify other surrounding health departments to assist so other staff could maintain their workloads.

### Strategy E

**Update the City's food code to better align with the most recent version of Federal regulations for food safety.**

- The *New Food Code* is here, will be rolled out as soon as possible. Lots of terminology changes to review.
- Re-inspection and closure data shows a drop in YTD requiring re-inspections and closures, it is worth noting that most closures are due from inactivity.
- **FOLLOW-UP:** Continual to review and update the current Food Code.

### Strategy F

**Expand the integrated Pest Management program to better respond to emerging health threats.**

- Still looking to partnership with WSD, possibly using dry ice to help combat the city Rats problems.
- **FOLLOW-UP:** Continue to work on pre-baiting tactics and Landlord enforcement.

## **Objective 3**

### ***Reduce Blight***

#### Strategy A

**Create and implement a holistic plan, including the identification of resources, to further the City's efforts to significantly reduce blight in targeted areas.**

- Key Coalition revitalization continues with several targeted actions throughout Kansas City. Moderate rehab is a grant program for homeowners-occupants.

- Reducing inspection cycle time by implementing a new model for inspections that has facilitated a quicker re-inspection timeframe.
- Central City Sales tax has received 25 proposals for a total of 18 million in requests.
- As part of the Core4 Leadership Exchange NPD hosted code enforcement staff from the Unified Government.
- Land Bank inventory is down, selling more properties than it is taking in. Only 170 houses are available. At its peak, Land Bank had over 800 houses, there is also a new manufactured home is being delivered to 20<sup>th</sup> and Agnes.
- Currently Land Bank has 600 houses with active Deeds of Trust.
- Land Bank program updates included: Dollar Houses, Veterans Community Project, Financing, Core 4 KC and Solid Waste, NACCC, Tax Foreclosure Reform and Nile Valley Aquaponics.
- Contracts with Land Bank include 18 neighborhood-based contractors that handle trash, brush, trees, bulky, and abatement, soon tree maintenance will be added.
- The Code for KC software program allows these contractors to access and manage their work.

### **Strategy B**

**Utilize the 2016 Dangerous Building Initiative to demolish, salvage, or rehabilitate the City's baseline dangerous buildings inventory by 90.0 percent within three years.**

- This strategy is complete.
- With *Fight the Blight*, 90% of DB have been either demolished, deconstructed, or repaired in just 2 years' time
- Currently DB has 351 in inventory all in different areas of the process.
- DB locations seem to still be in the same areas but the concentrations have decreased.

### **Strategy C**

**Identify, review, and update all existing ordinances related to blight reduction.**

- Ordinances 48 and 56 needs revisions due to conflicting language.
- **FOLLOW-UP:** Chapters have been assigned to attorneys for review presentations to Council in the Fall 2018.

## **Objective 4**

***Promote a clean community.***

### **Strategy C**

**Propose and support legislation and other initiatives to provide the City and local neighborhoods better control over the future of vacant properties.**

- Since 2015, there has been a 12% decrease in overall citizen satisfaction with the cleanliness of our city streets and other Public areas.
- A new tool with the Law Department helps allow for proper prosecution in Circuit Court.
- LLC compliance is on the rise, up 14% from February.

### **Strategy A**

**Develop an anti-illegal dumping campaign tied to health, environmental, and economic impacts.**

- In response to lower satisfaction scores, there will be a 5<sup>th</sup> District wide clean-up scheduled for September 29<sup>th</sup>.
- (816-513-DUMP) New illegal dumping hotline started 2 weeks ago and already have received 3 prosecutable cases.

- Illegal Dumping inspectors increased from 2 to 5 for 2019.
- Most cases the homeowner will clean up their own property if given the chance, from May to June we had a total of 159 Self-Cleans.

#### **Strategy B**

**Develop communication and other strategies to increase compliance with solid waste ordinances, with particular attention to enforcement.**

- Starting in FY19 tracking the number of landlord compliance will be separate from residents.

#### **Strategy D**

**Develop a revised recycling policy for all City-owned and other public facilities and spaces.**

- New digital flyer created to promote more recycling in City Facilities.