

General Information

Updates on small business assistance for Kansas City businesses specific to the coronavirus (COVID-19) are being provided through a KC SourceLink business resource [portal](#). You can find information here on:

- Workplace Health Safety
- Emergency Planning/Recovery Tips
- Loans/Grant Programs
- Remote Working
- Local Business Resources
- State Business Resources
- Federal Business Resources

KC SourceLink connects small businesses and entrepreneurs to resources they need to start, grow, accelerate and in response to coronavirus maintain operations and recover. (816) 235-6500

Missouri Novel Coronavirus Information Hotline – 1 (877) 435-8411

Covid- 19 [Planning Guide](#) for Businesses and Organizations

[Guidance from US Chamber of Commerce](#) on how small businesses can best survive the coronavirus.

Covid-19 Assistance for Businesses

Utility Assistance

[KCMO Water Services](#) – Suspended water shut-offs for nonpayment
[Eversy](#) (Electricity) - Suspended disconnects for nonpayments, extended payment options, reduced reconnect fees, and no late fees until May 1 (residential and small business customers)

[Spire](#) (Natural Gas) – Suspended disconnects and late fees until May 1, 2020

Internet Access

[Spectrum](#) – Suspended service terminations for 60 days, waiving late fees for residential and small business customers, partnering with school districts, and opening wi-fi hotspots for public use

[Google Fiber](#) – Suspended service terminations through May 15, 2020. Impacted customers must contact customer service to maintain service.

Emergency Loans and Grants

Small Business Administration

The SBA's [Economic Injury Disaster Loan program](#) provides small businesses with working capital loans of up to \$2 million that can provide vital economic support to overcome the temporary loss of revenue. Governor Parsons announced March 19, that the [Department of Economic Development](#) would be seeking emergency designation making Missouri small business eligible for funding through the program. The Governor expects a response in the next week.

AltCap

AltCap is providing capital to small businesses dealing with the negative impacts of Covid-19 such as loss of customers, income, supply chain disruptions and other issues. For assistance contact David Zaccaro, Loan Administrator at david@alt-cap.org or (816) 216-1851

[Economic Development Corporation of Kansas City](#) – continuing to offer revolving loans for small businesses through their [Loan-Up program](#)

Missouri Department of Labor

The MODOL has [several programs](#) available to assist employers in addressing workforce issues in response to Covid-19 including a Shared Work Program to help minimize the need for layoffs, and a Mass Filing Claim program to assist employers and employees during a temporary mass layoff.

Assistance for Bars/Restaurants

Pursuant to [City Code 10-340](#) Businesses that have a retail sale by drink license can deliver alcoholic beverages. Must be in the closed, original package or container. Deliveries cannot be received by a person under 21 and must be made during the hours allowed under the license. Pursuant to [City Code 10-102](#), certain licensees can also sell alcoholic beverage in the original package on the licensed premises. For additional information contact Regulated Industries (816) 513-4560.

Changes in Operations affecting Business Services

City of Kansas City, Missouri

Due to Covid-19 City Council and certain City departments are temporarily operating under modified protocols including teleconferencing for some boards and committees, cancelations of meetings/events, closing of some facilities including, postponement of Municipal Court hearings and trials. [Click Here](#) for updates on modification to city operations.

Economic Development Corporation of Kansas City

EDCKC offices (300 Wyandotte and 18th & Vine) will close from March 19th through March 31st. Their team will work remotely via emails, texts and phone calls to conduct business and meet business needs during regular office hours. 816-221-0636

AltCap

Beginning March 16, [AltCap](#), [Community Capital Fund](#) and [Equity2](#) will transition to a remote work arrangement. They will continue normal business operations via email or telephone.

Covid-19 Assistance for Workers

[Missouri Department of Labor](#)

The MODOL has updated guidance for employees facing unemployment including answers to questions regarding eligibility, shared work programs, and mass filing claims in response to Covid-19 as well as general information about unemployment, workers compensation and discrimination

[United Way](#)

Workers needing emergency assistance with housing, healthcare, employment, food, childcare, legal assistance, transportation, disability assistance or other critical needs as a result of Covid-19 can access resources through their [2-1-1 resource directory](#).

Ways to Help Others

[Shop Local](#) - This boosts our local economy and helps provide vital revenue to small businesses who are struggling.