

Blue KC Establishes Additional Coverage to Support Providers and Members through COVID-19 Outbreak

Blue Cross and Blue Shield of Kansas City (Blue KC) announced additional measures for members to ease the treatment of COVID-19.

Effective April 1, Blue KC is waiving all member cost sharing and copayments for inpatient hospital admissions due to the diagnosis of COVID-19. This policy will remain in place through June 30, 2020 and applies to insured Blue KC plans. *

In addition to this expanded coverage, Blue KC has taken the following measures to assist our members and providers through this unprecedented time:

- Waived cost sharing for COVID-19 testing including the related office visit and related services
- Waived early medication 30-day refill limits
- Expanded access to in-network telehealth for all covered services and waived member cost sharing for virtual office visits and behavioral health therapy

Blue KC has enhanced telehealth offerings to support members' health and wellbeing during this uncertain time. Members can meet with virtual

care doctors trained to evaluate COVID-19 conveniently through their smartphone, tablet or computer. Both Urgent Care Visits and Behavioral Health Therapy visits provided in the Blue KC app are at no cost for members through June 30, 2020. Members may also connect with in-network providers for virtual, telephone, e-mail or text visits for medical services or behavioral health therapy at no cost. Members can download the app from the [Apple App Store](#) or at [Google Play](#) or at bluekcvirtualcare.com to access the virtual care portal.

Blue KC is dedicated to protecting the health and safety of our members through the prevention, testing and treatment of COVID-19. Visit bluekc.com/consumer/covid-19 to learn more.

**Minimum Premium and ASO customers may opt out by April 10, 2020.*



For more information, contact your Blue KC representative.

