

Ethics Hotline Report for Calendar Year 2018

The City of Kansas City, Missouri has an Ethics Hotline, which provides employees and residents a way to anonymously report suspected abuse and wrongdoing by elected officials, members of appointed boards and commissions, City employees, contract employees, vendors, bidders and anyone doing business with the City.

Ethics Hotline calls are received by a City-contracted vendor on the East Coast. The company sends an email to the City's Ethics Compliance Officer each time the Ethics Hotline is called. Callers can choose to leave their name or the calls can be anonymous. The hotline number is 800-340-3132.

- New calls/reports to the hotline received in 2018: 108
- Hotline calls that were not City issues, referred to outside agencies (i.e. Police, Counties, HUD): 25
- Calls that were substantiated or partially substantiated: 23
- Calls that were unsubstantiated: 35
- Calls where the investigation is still open (as of January 31, 2019): 5
- Calls where the outcome was undetermined (i.e. not enough information provided by the caller, forwarded to Human Resources as an EEO case) 20

Types and Numbers of New City-Related Calls Received (108 calls – 25 referrals = 83)

Types of New Calls 2018	# Calls	Substantiated	Unsubstantiated	Undetermined	Case Still Open
Other	12	7	3	2	
General Concern	9	5	2	2	
Workplace Conduct	10	4	4	1	1
Time Abuse	7	3	4		
EEO	7			7	
Conflict of Interest	5	1	4		
Harassment	5		4	1	
Customer Service	4		2	1	1
Fraud	4		3		1
Safety	3		1	1	1
Discrimination	3		1	2	
Request for Guidance	3		1	2	
Residency	3	1	1		1
Alcohol & Drug Abuse	2		2		
Retaliation	2		1	1	
Romantic Behavior	1		1		
Competition	1		1		
Environmental Concern	1	1			
Threats & Physical Violence	1	1			
	83	23	35	20	5

Calls by Department

Department	# Calls	Substantiated	Unsubstantiated	Undetermined	Case Still Open
Aviation	7	4	3		
Finance	2	1			1
Fire	10	3	4	3	
General Services	4	2	2		
Health	7	1	4	2	
Human Resources	8			8	
Human Relations	2		2		
Law	2		2		
Municipal Court	1			1	
Neighborhoods	20	9	7	4	
Parks	3		1		2
Public Works	5		4	1	
Water	12	3	6	1	2
	83	23	35	20	5

New Ethics Hotline calls received in the last three years:

